# brother. 

## FACSIMILE EQUIPMENT SERVICE MANUAL <br> MODEL: FAX3750/FAX-8650P MFC7750

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## PREFACE

This publication is a Service Manual covering the specifications, construction, theory of operation, and maintenance of the Brother facsimile equipment. It includes information required for field troubleshooting and repair--disassembly, reassembly, and lubrication--so that service personnel will be able to understand equipment function, to rapidly repair the equipment and order any necessary spare parts.

To perform appropriate maintenance so that the facsimile equipment is always in best condition for the customer, the service personnel must adequately understand and apply this manual.

This manual is made up of six chapters and appendices.
CHAPTER I. GENERAL DESCRIPTION
CHAPTER II. INSTALLATION
CHAPTER III. THEORY OF OPERATION
CHAPTER IV. DISASSEMBLY/REASSEMBLY AND LUBRICATION
CHAPTER V. MAINTENANCE MODE
CHAPTER VI. ERROR INDICATION AND TROUBLESHOOTING
Appendix 1. EEPROM Customizing Codes
Appendix 2. Circuit Diagrams

This manual describes the models and their versions to be destined for major countries. The specifications and functions are subject to change depending upon each destination.

## SAFETY INFORMATION

## Laser Safety (110-120V Model only)

This printer is certified as a Class 1 laser product under the US Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. This means that the printer does not produce hazardous laser radiation.

Since radiation emitted inside the printer is completely confined within the protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation.

## CDRH Regulations (110-120V Model only)

The Center for Device and Radiological Health (CDRH) of the US Food and Drug Administration implemented regulations for laser products on August 2, 1976. These regulations apply to laser products manufactured from August 1, 1976. Compliance is mandatory for products marketed in the United States. The label shown below indicates compliance with the CDRH regulations and must be attached to laser products marketed in the United States.

The label for Japanese products
MANUFACTURED: MAY 1998 K

BROTHER INDUSTRIES, LTD.
15-1 Naeshiro-cho, Mizuho-ku, Nagoya 467-8561, Japan.
This product complies with FDA radiation
performance standards, 21 CFR Subchapter J.

## CHAPTER I.

## GENERAL DESCRIPTION

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## 1. EQUIPMENT OUTLINE

### 1.1 External Appearance and Weight

The figure below shows the equipment appearance and approximate dimensions.


Weight: Machine proper
Machine (incl. drum unit \& toner cartridge) In package

Approx. 7.2 kg
Approx. 8.5 kg
Approx. 12 kg

### 1.2 Components

The equipment consists of the following major components:


## 2. SPECIFICATIONS

| Model | FAX3750 | MFC7750 |
| :---: | :---: | :---: |
| Color | White (1397) | White (1138) |
| PRINTER | Available with option *1 | Yes |
| Engine/Type | [YL (VA)] | YL (VA) |
| PPM | [6 ppm] | 6 ppm |
| dpi (output resolution) | [600 x 600] | $600 \times 600$ |
| Paper Capacity | [200] | 200 |
| Emulation (Standard) |  | PCL4 |
| Standards | [Windows GDI (600 x 600)] | Windows GDI ( $600 \times 600$ ) |
| Memory (Typical) | [2 MB] | 2 MB |
| Memory (Min.) | [1.2 MB] | 1.2 MB |
| Fonts Resident | - | 24-bit MAP (PCL4Comp) |
| Fonts Disk Based | [Yes - 35TT] | Yes - 35TT |
| Paper Handling | [LTR, LGL, A4, B5, A5, OHP] | LTR, LGL, A4, B5, A5, OHP |
| Multi-Purpose Sheet Feeder | [Custom Size (2.75 $\times 5,8.5 \times 14$ ) Envelop (DL/C5/CM10/Mona)] | Custom Size ( $2.75 \times 5,8.5 \times 14$ ) Envelop (DL/C5/CM10/Mona) |
| Printer Driver | [Windows3.1/3.11, 95 and NT4.0 Driver with Auto Installer Program] | Windows $3.1 / 3.11,95$ and NT4.0 Driver with Auto Installer Program |
| Utility Software | - | RPC |
| Period to go in Sleep Mode | [0-99] | 0-99 |
| Output Size | [LTR, LGL, A4, B5, A5] | LTR, LGL, A4, B5, A5 |
| Optional LAN Board | No | No |
| Optional Mac Board | No | No |
| Interface/Interface Cable | [Yes (Bi Centro)/No] | Yes (Bi Centro)/Yes |
| SCANNER | Available with option *' | Yes |
| Color/Mono | [Mono] | Mono |
| dpi | [OPT $300 \times 600$ (1200 x 1200)] | OPT $300 \times 600$ ( $1200 \times 1200$ ) |
| Gray Scale | [256] | 256 |
| Twain | [Yes] | Yes |
| Formats (Import) | [TIFF/BMP/PCX/DCX/BTF/ BTX/MAX/PDF] | TIFF/BMP/PCX/DCX/BTF/ BTX/MAX/PDF |
| Formats (Export) | [TIFF/BMP/MAX/PDF] | TIFF/BMP/MAX/PDF |
| ADF (pages) | [20] *2 | $20^{*}$ |
| OCR | [Xerox Textbridge] | Yes (Xerox Textbridge) |
| COPY | Yes | Yes |
| dpi | $300 \times 600$ | $300 \times 600$ |
| Collating | 99 | 99 |
| Reduction/Enlargement | 50, 75, 87, 93, 100, 120, 125, 150, 200\% | 50, 75, 87, 93, 100, 120, 125, 150, 200\% |
| Sorting | Yes | Yes |
| FAX | Yes | Yes |
| Modem/Speed (bps) | ROCKWELL F288R (33.6K FAX Only) | ROCKWELL F288R (33.6K FAX Only) |
| CCITT Group | Super G3 | Super G3 |
| Coding Method | MH/MR/MMR | MH/MR/MMR |
| Error Correction Mode (ECM) | Yes | Yes |
| Transmission Speed (sec) | 3 | 3 |
| Gray Scale | 64 | 64 |
| Super Fine | Yes | Yes |
| Smoothing | Yes | Yes |
| Multi-Resolution TX | Yes | Yes |
| Input/Output Width | 8.5" $\times 8.5$ " | 8.5 " 8.5 " |
| LCD Size | $16 \times 1$ | $16 \times 2$ |
| Handset | Yes* ${ }^{3}$ | Yes |
| Duplex Speaker Phone | No | No |

${ }^{* 1}$ Optional CD-ROM required.
$*^{2} 30$ pages under the following conditions: - Temperature: $20^{\circ} \mathrm{C}$ to $30^{\circ} \mathrm{C} \quad$ - RH: $50 \%$ to $70 \%$

- Forms type: Xerox 4200 ( $20 \mathrm{lb} / \mathrm{LTR}$ ), Xerox 4024 ( $24 \mathrm{lb} / \mathrm{LTR}$ ), M.PPC ( $64 \mathrm{~g} / \mathrm{m}^{2} / \mathrm{A} 4$ )
- Loading as shown at right.
(Loading more than 20 pages in any
other way will result in a double feed or paper jam.)
${ }^{* 3}$ No handset is provided on the Australian and New Zealand versions.
Specifications enclosed in brackets are available if options are used.

| Model | FAX-8650P |
| :---: | :---: |
| Color | White (1138) |
| PRINTER | Yes |
| Engine/Type | YL (VA) |
| PPM | 6 ppm |
| dpi (output resolution) | $600 \times 600$ |
| Paper Capacity | 200 |
| Emulation (Standard) | PCL4 |
| Standards | Windows GDI ( $600 \times 600$ ) |
| Memory (Typical) | 2 MB |
| Memory (Min.) | 1.2 MB |
| Fonts Resident | 24-bit MAP (PCL4Comp) |
| Fonts Disk Based |  |
| Paper Handling | LTR, LGL, A4, B5, A5, OHP |
| Multi-Purpose Sheet Feeder | Custom Size ( $2.75 \times 5,8.5 \times 14$ ) Envelop (DL/C5/CM10/Mona) |
| Printer Driver | Windows3.1/3.11, 95 and NT4.0 Driver with Auto Installer Program (Except Germany) |
| Utility Software | - |
| Period to go in Sleep Mode | 0-99 |
| Output Size | LTR, LGL, A4, B5, A5 |
| Optional LAN Board | No |
| Optional Mac Board | No |
| Interface/Interface Cable | Yes (Bi Centro) / No |
| SCANNER | - |
| Color/Mono | - |
| dpi | - |
| Gray Scale | - |
| Twain | - |
| Formats (Import) | - |
| Formats (Export) | - |
| ADF (pages) | - |
| OCR | - |
| COPY | Yes |
| dpi | $300 \times 600$ |
| Collating | 99 |
| Reduction/Enlargement | 50, 75, 87, 93, 100, 120, 125, 150, 200\% |
| Sorting | Yes |
| FAX | Yes |
| Modem/Speed (bps) | ROCKWELL F288R (33.6K FAX Only) |
| CCITT Group | Super G3 |
| Coding Method | MH/MR/MMR |
| Error Correction Mode (ECM) | Yes |
| Transmission Speed (sec) | 3 |
| Gray Scale | 64 |
| Super Fine | Yes |
| Smoothing | Yes |
| Multi-Resolution TX | Yes |
| Input/Output Width | 8.5" x 8.5" |
| LCD Size | $16 \times 2$ |
| Handset | No |
| Duplex Speaker Phone | No |

${ }^{* 1}$ Optional CD-ROM required.
$*^{2} 30$ pages under the following conditions: - Temperature: $20^{\circ} \mathrm{C}$ to $30^{\circ} \mathrm{C} \quad-\mathrm{RH}: 50 \%$ to $70 \%$

- Forms type: Xerox 4200 ( $20 \mathrm{lb} / L T R$ ), Xerox 4024 ( $24 \mathrm{lb} / \mathrm{LTR}$ ), M.PPC ( $64 \mathrm{~g} / \mathrm{m}^{2} / \mathrm{A} 4$ )
- Loading as shown at right.
(Loading more than 20 pages in any other way will result in a double feed or paper jam.)
${ }^{* 3}$ No handset is provided on the Australian and New Zealand versions.
Specifications enclosed in brackets are available if options are used.

| Model | FAX3750 | MFC7750 |
| :---: | :---: | :---: |
| One-touch Dial | $12 \times 2$ | $12 \times 2$ |
| Speed Dial | 100 | 100 |
| Tel-Index | Yes | Yes |
| Chain Dialing | Yes | Yes |
| Contrast | SL/Auto/SD | SL/Auto/SD |
| FAX/TEL Switch | Yes | Yes |
| Distinctive Ringing | Yes | Yes |
| Caller ID | Yes | Yes |
| TAD Interface | Yes | Yes |
| Next FAX Reservation | Yes, Dual Access | Yes, Dual Access |
| Dual Access | Yes | Yes |
| Help | Yes | Yes |
| Coverpage | Yes, Super | Yes, Super |
| Polling Type | Std/Seq | Std/Seq |
| Password Check | No | No |
| Delayed Timer | Yes, up to 50 | Yes, up to 50 |
| Broadcasting | Yes, up to 174 | Yes, up to 174 |
| Call Reservation | Yes | Yes |
| Page Memory (TX) ${ }^{44}$ | Max 3 MB ( 300 pages: MMR) | Max 3 MB ( 300 pages: MMR) |
| Out-of-paper Reception ${ }^{* 4}$ | Max 3 MB ( 300 pages: MMR) | Max 3 MB ( 300 pages: MMR) |
| Callback Message | Yes | Yes |
| Super Quickscan | Yes | Yes |
| Mail box | No | No |
| Multi-Transmission | No | No |
| Message Center | No | No |
| OGM | No | No |
| ICM Recording Time | No | No |
| Paging | Yes | Yes |
| Toll Saver | No | No |
| Fax \& Voice Mail Box | No | No |
| Fax- \& Voice-on-Demand | No | No |
| FAX Forwarding | Yes | Yes |
| FAX Retrieval | Yes | Yes |
| General |  |  |
| Energy Star Compliance | Yes | Yes |
| Memory (Standard) | 4 MB | 4 MB |
| Memory (Opt Upgrade) | No | No |
| Simultaneous Operation | Available with option ${ }^{* 1}$ [ (PRINTER/FAX, PRINTER/SCAN, PRINTER/COPY)] | Yes (PRINTER/FAX, PRINTER/SCAN, PRINTER/COPY) |
| Data Modem | No | No |
| Bundled Software Applications | Available with option *1 | Yes |
| PC-FAX (Send/Receive) | [SMSI] | SMSI |
| Scanner Application | [Brother] | Brother |
| Viewer Application | [Visioneer] | Visioneer |
| Network Application | No | - |
| Class 1 | No | Yes |

[^0]Specifications enclosed in brackets are available if options are used.

| Model | MFC-8650P |
| :---: | :---: |
| One-touch Dial | $12 \times 2$ |
| Speed Dial | 100 |
| Tel-Index | Yes |
| Chain Dialing | Yes |
| Contrast | SL/Auto/SD |
| FAX/TEL Switch | Yes |
| Distinctive Ringing | No |
| Caller ID | Yes (U.K./French/Belgium/Netherlands versions only) |
| TAD Interface | Yes |
| Next FAX Reservation | Yes, Dual Access |
| Dual Access | Yes |
| Help | Yes |
| Coverpage | Yes, Super |
| Polling Type | Std/Seq/Sec |
| Password Check | No |
| Delayed Timer | Yes, up to 50 |
| Broadcasting | Yes, up to 174 |
| Call Reservation | Yes |
| Page Memory (TX) ${ }^{44}$ | Max 3.0 MB (300 pages: MMR) |
| Out-of-paper Reception *4 | Max 3.0 MB (300 pages: MMR) |
| Callback Message | Yes |
| Super Quickscan | No |
| Mail box | No |
| Multi-Transmission | No |
| Message Center | No |
| OGM | No |
| ICM Recording Time | No |
| Paging | No |
| Fax \& Voice Mail Box | No |
| Fax- \& Voice-on-Demand | No |
| FAX Forwarding | Yes |
| FAX Retrieval | Yes |
| General |  |
| Memory (Standard) | 4 MB |
| Memory (Opt Upgrade) | No |
| Simultaneous Operation | No |
| Data Modem | No |
| Remote Diagnostics | Yes |
| Memory Security | Yes |
| Memory Backup | Yes |
| Bundled Software Applications | - |
| PC-FAX (Send/Receive) | - |
| Scanner Application | - |
| Viewer Application | - |
| Network Application | No |
| Class 1 | Yes |

${ }^{* 1}$ Optional CD-ROM required.
*4 According to the Brother chart in standard mode, MMR.
Specifications enclosed in brackets are available if options are used.

## CHAPTER II.

 INSTALLATION
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1. INSTALLING THE UPDATE DATA TO THE FACSIMILE EQUIPMENT

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## 1. INSTALLING THE UPDATE DATA TO THE FACSIMILE EQUIPMENT

If the program version is updated or the main PCB is replaced, install the update program onto the flash ROM of the main PCB.
The program installation requires a host computer satisfying the following requirements:

- CPU Pentium 75 or higher
- RAM 8 MB or greater (16MB recommended for Windows® 95)
- OS Windows® ${ }^{\circledR}$.1/3.11 or Windows® 95


## Connecting the equipment to your computer

(1) Make sure that the equipment's power cord is unplugged from a wall socket.
(2) Make sure that your computer is powered off.
(3) Connect the interface cable to the parallel interface port on the back of the equipment and secure it with the lock wires.
(4) Connect the other end of the interface cable to the printer port of your computer and secure it with the two screws.
(5) Power on your computer.
(6) Plug the equipment's power cord into a wall socket.


## Installing the update data onto the flash ROM of the facsimile equipment

(1) Load the floppy disk which stores the update data and transfer utility into the floppy disk drive of your computer.
(Or, copy the update data and transfer utility onto the same directory of the hard disk.)
(2) Click the Start button, point to Programs, and then click MS-DOS Prompt to open an MSDOS window.
(3) Type the drive letter where the update data and transfer utility are located. If it is a floppy disk drive, type $\mathrm{A}: \backslash$ from the command line and press the ENTER key.
(4) Check that your computer is connected with the facsimile equipment correctly.
(5) To start the transfer utility transmitting the update data to the flash ROM of the facsimile equipment, type the following:
A: \ICEN filename /b
Then press the ENTER key.
The equipment beeps and shows the "CONNECTING" on the LCD for one second.
Then, the equipment shows the "DOWNLOADING" on the LCD and starts receiving data downloaded from the host computer.

During downloading, the equipment beeps intermittently.
Upon completion of the downloading, the equipment beeps continuously.

## CHAPTER III.

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## 1. OVERVIEW


*Not provided on the FAX-8650P.

## 2. MECHANISMS

The facsimile equipment is classified into the following mechanisms:

- SCANNER MECHANISM
- LASER PRINTING MECHANISM
- Document feeding and ejecting mechanism
- Document scanning mechanism
- Paper pulling-in, registration, feeding, and ejecting mechanisms
- Print process mechanism (consisting of charging, exposing, developing, transferring, and erasing processes)
- Heat-fixing mechanism
- SENSORS AND ACTUATORS


LASER PRINTING MECHANISM

### 2.1 Scanner Mechanism



### 2.1.1 Document feeding and ejecting mechanism

This mechanism consists of the document stacker, automatic document feeder (ADF), document ejection roller ASSY, and document sensors. (For details about the sensors, refer to Section 2.3.)
If the operator sets documents on the document stacker and starts the scanning operation, the scanner motor rotates so that the ADF (which consists of the separation roller and ADF parts) feeds those documents into the equipment, starting from the bottom sheet to the top, page by page. Each document advances with the document feed roller ASSY to the scanner, and then it is fed out of the equipment with the document ejection roller ASSY.

### 2.1.2 Scanner

The scanner uses a contact image sensor (CIS) unit which consists of an LED array illuminating documents, a self-focus lens array collecting the reflected light, a CIS PCB carrying out photoelectric conversion to output picture element data, and a cover glass on which a document advances. When the document passes between the document pressure bar and the cover glass, it is scanned.

### 2.2 Laser Printing Mechanism

### 2.2.1 Paper pulling-in, registration, feeding, and ejecting mechanism

Paper pulling-in and registration mechanism


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The paper pulling-in and registration mechanism consists of the pull-in roller gear (incorporated in the multi-purpose sheet feeder), planetary gear system, paper feed solenoid, solenoid lever, clutch release lever, and registration sensor. (For the details about the sensor, refer to Section 2.3.)
If the main motor rotates clockwise, the rotation is transmitted to the intermediate gear of the planetary gear system. As the intermediate gear rotates, the pull-in roller drive gear also rotates since the clutch gear is locked by the solenoid lever and the clutch release lever. Accordingly, the pull-in roller in the multi-purpose sheet feeder rotates to pull in paper into the equipment, a sheet at a time.
If the paper feed solenoid is retracted and the clutch release lever is operated according to the cam profile of the pull-in roller gear so as to release the clutch gear, the clutch gear rotates and the pull-in roller drive gear does not rotate. In this way, the clutch gear switches the transmission of the motor rotation to the pull-in roller drive gear on and off.
The solenoid on/off timing and the clutch release lever timing allow this mechanism to pull in a sheet and register it against the registration roller.

## Paper feeding and ejecting mechanism

If the main motor rotates clockwise, the rotation is transmitted via the gear train to the drum drive gear, heater roller drive gear, and paper ejection roller drive gear.
After the paper passes through the heat-fixing process, it will be ejected onto the paper tray.
If the leading edge of the paper pushes up the actuator of the paper ejection sensor, the photosensor becomes opened, signaling the start of paper ejection. If the trailing edge has passed through the sensor actuator, the sensor becomes closed, signaling the completion of paper ejection. Then, the main motor stops rotation.

### 2.2.2 Print process mechanism



The print process unit works with laser beam, electrical charges, and toner. The graph below shows the transition of electrical charge on the surface of the laser-sensitive drum through the five processes: charging, exposing, developing, transferring, and erasing processes.

(1) Charges the drum surface positively.
(2) Exposes the drum surface to a laser beam to form a latent image and develops the latent image with toner.
(a) Unexposed area (Non-image area)
(b) Exposed area (Image area)
(3) Transfers the toner-formed image from the drum to paper.
(4) Erases the residual potential.

## (1) Charging process

The high-voltage power supply applies DC bias to the corona wire to generate ion on the grid. The ion uniformly charges the surface of the laser-sensitive drum to approx. 1000V which is kept by the varister grounding the grid to the frame.


## (2) Exposing process

When the laser-sensitive drum holds a positive electrical charge, the laser beam issued from the laser unit scans the drum according to the print image to expose the drum surface for neutralizing the spots where black should be, forming an electrostatic latent image.


## (3) Developing process

The developing process develops an electrostatic latent image formed on the drum in the exposing process, into a toner image.
The developer roller attracts the toner particles fed from the toner cartridge by the toner supply roller, and then conveys them to the contact section with the laser-sensitive drum
On the contact section between the developer roller and drum, the positive toner particles stick to the neutralized spots on the drum according to the principles of attraction and repulsion, transforming a latent image into a toner image.
The toner augers (which agitate toner particles in the chamber) and the blade allow toner particles to be fed onto the developer roller at an even thickness.


## (4) Transferring process

When a paper passes between the drum and the transfer roller, the switch "a" (see the above illustration) is turned on to negatively charge the transfer roller. The toner is positive, so the toner image formed on the drum will be transferred onto the paper according to the same principle as for the developing process.
If the toner image fails to stick to the paper due to paper jam or other errors, it will stick to the transfer roller. To repulse this toner, the switch "b" (see the above illustration) is turned on to positively charge the transfer roller. The toner returns from the transfer roller to the drum.

## Cleaning the drum

In the transferring process, not all the toner particles on the drum are transferred onto the paper but some toner particles remain on the drum. The cleaner roller cleans the drum surface and collects the residual toner. When printing starts or during non-printing, the toner collected on the cleaner roller will be discharged onto the drum and returned to the chamber through the developer roller for recycling in the subsequent developing process.

## (5) Erasing process

The eraser lamp emits light to expose the drum surface, which erases the residual electrical charge.

### 2.2.3 Heat-fixing mechanism



As the paper passes between the heater roller and the pressure roller in the heat-fixing unit, the heater roller fuses the toner on the paper.

### 2.3 Sensors and Actuators

This equipment has ten sensors: seven photosensors, two thermisters and a mechanical switch as described below.

| Sensor name | Type | Located on |
| :--- | :--- | :--- |
| Document front sensor | Photosensor | Control panel PCB ASSY <br> (Document sensor PCB) <br> Control panel PCB ASSY <br> (Document sensor PCB) |
| Document rear sensor | Photosensor | Main PCB |
| Top cover sensor | Photosensor | Main PCB |
| Sheet feeder cover sensor | Photosensor | Main PCB |
| Registration sensor | Photosensor | High-voltage power supply <br> PCB |
| Paper ejection sensor | Photosensor | Toner sensor PCB |
| Toner sensor | Photosensor | Toner sensor PCB |
| Toner thermister | Thermister | Heat-fixing unit |
| Heater thermister | Thermister | Hook switch PCB* |
| Hook switch* | Mechanical switch | ${ }^{*}$ Not provided on the FAX-8650P. |

- Document front sensor which detects the presence of documents.
- Document rear sensor which detects the leading and trailing edges of pages to tell the control circuitry when the leading edge of a new page has reached the starting position and when the scan for that page is over.
- Top cover sensor which detects whether the top cover is closed.
- Sheet feeder cover sensor which detects whether the sheet feeder cover is closed.
- Registration sensor which detects the leading and trailing edges of paper, which allows the controller to determine the registration timing and check paper jam.
- Paper ejection sensor which detects whether the recording paper goes out of the equipment.
- Toner sensor which detects whether there is toner or a toner cartridge is loaded.
- Toner thermister which detects the ambient temperature of the toner cartridge.
- Heater thermister which detects the temperature of the heater roller of the fixing unit.
- Hook switch* which detects whether the handset is placed on the handset mount.

These photosensors are a photointerrupter consisting of a light-emitting diode and a light-sensitive transistor. Each of them has an actuator separately arranged as shown on the next page.


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*Not provided on the FAX-8650P.

## Location of Sensors and Actuators

## 3. CONTROL ELECTRONICS

### 3.1 Configuration

The hardware configuration of the facsimile equipment is shown below.


Configuration of Facsimile Equipment

### 3.2 Main PCB

The main PCB, which is the nucleus controlling the entire operation of the equipment, consists of a FAX engine (ASIC), memories, MODEM, motor drive circuitry, sensor detection circuitry, and analog circuits for scanning, printing, and power transmission shifting.


EEPROM:Electrically Erasable Programmable Read-only Memory DRAM: Dynamic Random Access Memory

Block Diagram of Main PCB


### 3.3 NCU PCB

The NCU PCB switches the communications line to telephone or built-in MODEM, under the control of the main PCB.


### 3.4 Control Panel PCB

The control panel PCB and the main PCB communicate with each other by serially transmitting commands and data.

The control panel unit consists of a gate array, an LCD and LEDs, which are controlled by the gate array according to commands issued from the FAX engine on the main PCB.
The panel FPC is a flexible keyboard PCB which integrates the key matrix having rubber keytops.


Control Panel PCB and its Related Circuit

### 3.5 Power Supply PCB

## [ 1] Low-voltage power supply PCB

The low-voltage power supply uses the switching regulation system to generate DC power ( +5 V and +24 V ) from a commercial AC power supply for the driver circuits. The +5 V source is fed to the logic, control panel, sensors, CIS unit, etc. The 24 V source is fed to the motors, solenoid, fan, and high-voltage power supply PCB.
The low-voltage power supply also feeds AC power to the heater of the heat-fixing unit.


Low-voltage Power Supply Circuit

## [ 2 ] High-voltage power supply PCB

This power supply generates high-voltage power sources from the 24 V source fed from the lowvoltage power supply for charging, developing, and transferring in the laser printing process.


High-voltage Power Supply Circuit

## CHAPTER IV.

## DISASSEMBLY/REASSEMBLY AND LUBRICATION

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## 1. DISASSEMBLY/REASSEMBLY

## n Safety Precautions

To prevent the creation of secondary problems by mishandling, observe the following precautions during maintenance work.
(1) Unplug the power cord from the power outlet before replacing parts or units. When having access to the power supply, be sure to unplug the power cord from the power outlet.
(2) When servicing the optical system of the laser printing unit, be careful not to place screwdrivers or other reflective objects in the path of the laser beam. Be sure to take off any personal accessories such as wrist watches and rings before working on the printer. A reflected beam, though invisible, can permanently damage your eyes.
(3) If the equipment has been printing, allow the heat-fixing unit sufficient time to cool down before starting maintenance jobs. It is HOT!
(4) Be careful not to lose screws, washers, or other parts removed for parts replacement.
(5) Do not remove gears from the document LF roller ASSY or ejection roller ASSY if at all possible. Once removed, they will become unusable and new gears will have to be put back in.
(6) When using soldering irons and other heat-generating tools, take care not to damage the resin parts such as wires, PCBs, and covers.
(7) Before handling the PCBs, touch a metal portion of the equipment to discharge static electricity; otherwise, the electronic parts may be damaged due to the electricity charged in your body.
(8) When transporting PCBs, be sure to wrap them in conductive sheets such as aluminum foil.


WARNING
For the FAX-8650P which has a Ni-MH battery on the main PCB, be sure to remove that battery before transporting the PCB (in aluminum foil). Failure to do so may result in a short circuit, overcurrent flow, or fire.
(9) Be sure to reinsert self-tapping screws correctly, if removed.
(10) Tighten screws to the torque values listed on the next page.
(11) When connecting or disconnecting cable connectors, hold the connector bodies not the cables. If the connector has a lock, always slide the connector lock to unlock it.
(12) Before reassembly, apply the specified lubricant to the specified points. (Refer to Section 2 in this chapter.)
(13) After repairs, check not only the repaired portion but also that the connectors and other related portions function properly before operation checks.

Tightening Torque List

| Location | Screw type | Q'ty | Tightening torque $(\mathrm{kg} \cdot \mathrm{cm})$ | Loosening torque (kg•cm) |
| :---: | :---: | :---: | :---: | :---: |
| Option cover | Screw, pan (washer) M3x8DB | 2 | $4 \pm 1$ | 2 to 6 |
| ADF parts | Taptite, pan (washer) B M $3 \times 6$ | 1 | $4 \pm 1$ | 2 to 6 |
| Panel rear cover | Taptite, cup B M $3 \times 8$ | 2 | $6 \pm 1$ | 2 to 6 |
| Scanner frame ASSY | Taptite, cup B M $3 \times 10$ | 2 | $9 \pm 2$ | 2 to 6 |
| Scanner motor | Screw, pan (washer) M3x6DA | 1 | $7 \pm 2$ | Min. 2 |
| Scanner grounding leaf spring | Taptite, cup S M $3 \times 6$ | 1 | $7 \pm 2$ | Min. 2 |
| CIS shield plate | Taptite, cup S M $3 \times 6$ | 1 | $7 \pm 2$ | Min. 2 |
| Pinch roller leaf spring | Taptite, cup B M $3 \times 8$ | 1 | $8 \pm 2$ | Min. 2 |
| Control panel locks | Taptite, cup B M $3 \times 8$ | 2 | $8 \pm 2$ | Min. 2 |
| Scanner drive unit | Taptite, cup B M $3 \times 8$ | 1 | $8 \pm 2$ | Min. 2 |
|  | Taptite, cup B M $3 \times 10$ | 1 | $8 \pm 2$ | Min. 2 |
| Top cover stopper | Taptite, cup S M $3 \times 6$ | 2 | $8 \pm 2$ | Min. 2 |
| Hinges on top cover | Taptite, bind B M $4 \times 12$ | 4 | $10 \pm 2$ | 3 to 6 |
| Hinges on main cover | Taptite, cup B M $4 \times 12$ | 4 | $10 \pm 2$ | 3 to 6 |
| Handset mount | Taptite, cup B M $3 \times 10$ | 2 | $8 \pm 2$ | 2 to 6 |
| Heat-fixing unit | Taptite, bind B M $4 \times 12$ | 1 | $10 \pm 2$ | 4 to 6 |
| Laser unit | Taptite, bind B M $4 \times 12$ | 3 | $8 \pm 2$ | 3 to 6 |
| Toner sensor PCB | Taptite, cup B M $3 \times 8$ | 1 | $6 \pm 2$ | 3 to 5 |
| Bottom plate | Taptite, bind B M4x12 | 7 | $10 \pm 2$ | 3 to 6 |
|  | Taptite, cup S M3x6 | 3 | $8 \pm 2$ | 2 to 6 |
| AC grounding wire | Screw, pan (washer) M4x8DB | 1 | $6 \pm 2$ | 2 to 9 |
| Interface connector | Screw, pan M3x6 | 2 | $8 \pm 2$ | Min. 4 |
| Low-voltage power supply PCB | Taptite, cup S M $3 \times 6$ | 1 | $8 \pm 2$ | 2 to 6 |
| Main PCB | Taptite, bind B M $4 \times 12$ | 1 | $10 \pm 2$ | 2 to 6 |
| High-voltage power supply PCB | Taptite, bind B M $4 \times 12$ | 1 | $10 \pm 2$ | 3 to 6 |
| Gear drive unit | Taptite, cup B M $4 \times 20$ | 3 | $12 \pm 2$ | 3 to 6 |
| Main motor | Taptite, cup S M $3 \times 8$ | 2 | $8 \pm 2$ | Min. 4 |
| NCU bracket | Taptite, bind B M $4 \times 12$ | 1 | $10 \pm 2$ | 3 to 6 |
| NCU PCB | Taptite, cup S M $3 \times 6$ | 1 | $8 \pm 2$ | 2 to 6 |
| Scanner grounding plate | Taptite, cup B M $3 \times 8$ | 1 | $6 \pm 2$ | 2 to 6 |

## n Preparation

Prior to proceeding to the disassembly procedure,
(1) Unplug

- the modular jack of the telephone line,
- the modular jack of the curled cord (and remove the handset),
- the PC interface cable, and
- the modular jack of an external telephone set if connected. (Not shown below.)
(2) Remove
- the dust cover,
- the paper wire extension
- the document wire extension
- the document tray,
- the paper tray, and
- the drum unit (with the toner cartridge loaded)

(*Not provided on the FAX-8650P)


## n How to Access the Object Component

- On the next page is a disassembly order flow which helps you access the object components. To remove the gear drive unit, for example, first find it on the flow and learn its number (© 10 in this case). You need to remove parts numbered (1), (10), (12), (13), (14), and (15) so as to access the gear drive unit.
- Unless otherwise specified, the disassembled parts or components should be reassembled in the reverse order of removal.

$$
\text { IV - } 3
$$

## n Disassembly Order Flow



### 1.1 ROM Cover, Option Cover, and Battery ASSY*

(*Provided on the FAX-8650P)
(1) As shown below, push down section "a" of the ROM cover and tilt it to the rear.

(2) Take off the option cover from the rear of the main cover by removing two screws "a." The grounding wire also comes free.

(3) FAX-8650P: To replace the battery ASSY (Ni-MH battery), plug the power cord of the facsimile equipment into a power outlet, disconnect the battery harness from the main PCB, and take out the battery ASSY while pulling the battery support of the main cover in the direction of the arrow. Set a new battery ASSY, connect the battery harness to the main PCB, and then unplug the power cord.

Disconnecting the battery harness with the power cord unplugged will lose the settings (e.g., calendar clock, voice messages, and received FAX data) stored in the RAM.

If you do not need to replace the battery ASSY but you will remove the main PCB in the following procedures, take out the battery ASSY from its supports and put it on the main PCB with the battery harness being connected.


### 1.2 Multi-purpose Sheet Feeder

(1) Open the top cover.
(2) Remove one of two screws from each of right and left top cover stoppers, and then fully open the top cover.
(3) Pull either one of the right and left tabs provided on the main cover outwards and slightly lift up the multi-purpose sheet feeder, then release the other end of the sheet feeder also.


## n Reassembling Notes

- When reinstalling the multi-purpose sheet feeder, fit the front end over the bosses provided on the main cover and then push down the rear end.


### 1.3 Document Guide Base

(1) Turn up the document guide base towards you.
(2) Push the right or left end of the document guide base inwards and take it off.


### 1.4 Control Panel ASSY

(1) Slightly open the control panel ASSY.
(2) Push the right and left arms of the control panel ASSY outwards (in the direction of arrow $\AA$ ) with your thumbs and open the control panel ASSY further (arrow Ç) to unhook those arms from bosses "x" provided on the scanner frame ASSY. Then slide the control panel ASSY to the front (arrow E ) to release its bosses " y " from the grooves of the scanner frame ASSY.
(3) Slightly lift up the control panel ASSY and disconnect the panel-main harness from the control panel PCB.


### 1.5 Panel Rear Cover and Control Panel

(1) Place the control panel ASSY upside down.

If you do not need to remove the ADF parts, CIS shield film 1, antistatic brushes, shield film, document pressure bar, or document rear sensor actuator, skip to step (6),
(2) To remove the ADF parts (spring plates, separation rubber and anti-vibration rubber), remove the screw.
(3) To replace the CIS shield film 1, antistatic brushes and shield film, remove them.

NOTE: Once removed, they will become unusable and new parts will have to be put back in.

(4) To remove the document pressure bar, pull either of supports "a" provided on the panel rear cover outwards and then lift the pressure bar up and towards the rear to release the three tabs from the cutouts provided in the panel rear cover. The spring also comes off.
(5) To remove the document rear sensor actuator, pull either of supports "b" on the panel rear cover outwards.


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(6) Remove the two screws from the panel rear cover.
(7) Unhook the panel rear cover from eight "X" latches provided on the control panel and lift up the panel rear cover.
(8) Fully turn the document front sensor actuator to the rear and lift it up.
(9) Unhook the document sensor PCB from two "Y" latches.
(10) Unhook the control panel PCB from three " $Z$ " latches.
(11) Slightly lift up the control panel PCB, then unlock the LCD cable connector and disconnect the LCD flat cable. Next, unlock the FPC key connector and disconnect the FPC key.

(12) As shown below, insert the tip of a flat screwdriver under clamp " $A$ " from the rear and push up clamp "A" slightly to release the LCD, and then take out the LCD while pulling the LCD flat cable gently.
NOTE: Do not take out the LCD except when the LCD is defective and requires replacement.


## n Reassembling Notes

- Before reinstalling the LCD to the control panel, wipe fingerprints or dust off the LCD surface and control panel window with a soft cloth.
- A new LCD is covered with a protection sheet. Before installing it, remove the protection sheet.
- To put the LCD back into place, insert the tip of a flat screwdriver under clamp "A" from the rear, push up clamp "A" slightly, and then push the LCD to the rear with your thumbs.


### 1.6 Document Feed Roller ASSY and Document Ejection Roller ASSY

(1) Lightly push down arm rib "a" and shift the document feed roller ASSY to the right and upwards.
(2) Lightly push down arm rib "b" and shift the document ejection roller ASSY to the right and upwards, without removing the shield film.
NOTE: Take care not to break the arm ribs. They may easily break.


## n Reassembling Notes

- Make sure that the shield film is on the document ejection roller gear and not bent down by that gear.
- Once removed, the shield film will become unusable and new one will have to be put back in.


### 1.7 Scanner Frame ASSY

(1) You can remove the following parts from the top of the scanner frame ASSY without taking out the ASSY from the top cover.

- CIS film
- Shield film
- CIS unit (shown on the next page). Lightly pull up the arm, move the CIS unit to the left, and lift up the right edge of the CIS unit. While holding up the CIS unit, disconnect the CIS harness.
- CIS leaf springs (shown on the next page)

NOTE: Once removed, the CIS film and shield film will become unusable and new ones will have to be put back in.


(2) Open the top cover.
(3) Disconnect the scanner motor harness from the scanner motor ASSY without removing the shield film.

(4) Close the top cover.
(5) Remove the two screws from the scanner frame ASSY.
(6) Lift up the rear edge of the scanner frame ASSY to release the three pawls provided on the front end from the top cover, then hold up the ASSY and disconnect the CIS harness (if the CIS is mounted).
(7) Take off the grounding terminal by removing the screw.

(8) Turn the scanner frame ASSY upside down.
(9) Remove the screw from the scanner motor and turn the motor clockwise to release from the latch.
(10) Take off the scanner grounding leaf spring by removing the screw.

(11) Take off the CIS shield plate by removing the screw.
(12) Remove the pinch roller leaf spring, pinch rollers and shaft.
(13) Remove the control panel locks (leaf springs) by removing the screws.


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(14) Remove the pressure roller leaf springs by pulling them in the direction of arrows $\AA$ and $C ̧$ in this order as shown below. Then remove the pressure rollers and shaft.

(15) Slightly push down the arm (in the direction of arrow $\AA$ ) and shift the separation roller gear to the right (arrow Ç) when viewed from the rear. Then shift the separation roller to the right (arrow E ) and take it up.


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(16) Take off the scanner drive unit by removing the two screws. The separation roller gear also comes off.

(17) Push down the CIS side spring to release it from the latch, then pull it out to the right (when viewed from the rear).


## n <br> Reassembling Notes

- When reinstalling the scanner motor, fit it in the latch provided on the scanner frame with the connector facing up and then secure it with the screw. (See page IV-17.)
- When setting the scanner frame ASSY back into place,
- secure the grounding terminal to the scanner frame ASSY with the screw and route the grounding wire around boss "x" (as shown on page IV-16),
- route the CIS harness through the scanner frame ASSY (or connect the CIS harness to the CIS unit if mounted),
- route the panel-main harness through the cutout provided in the scanner frame ASSY.
- When reinstalling the CIS unit, first connect the CIS harness, insert the left end under the arm of the scanner frame, put the CIS unit into the scanner frame, and move it to right (see the illustration given on page IV-15).
- When attaching the CIS film, align the right, left and rear edges of the cutout with those provided in the scanner frame and fit its two tabs into the scanner frame, as illustrated on page IV-14.
- When connecting the scanner motor harness to the scanner motor connector, take care not to bend the shield film.
- Once removed, the shield film becomes unusable and a new part will have to be put back in.


### 1.8 Top Cover

(1) Open the top cover.
(2) Remove one of two screws from each of right and left top cover stoppers, and then fully open the top cover.
(3) Pull the panel-main harness and CIS harness towards you.
(4) Remove the adhesive tape and pull the scanner motor harness and grounding wire towards you.

(5) Remove the four screws from the hinges $R$ and $L$.
(6) Slightly lift up the top cover to release the bosses from the hinges and take it off to the rear.
(7) Remove the harness support sponges and take out the harnesses from the top cover.

(8) Remove the two screws from each of the hinges $R$ and $L$. The top cover stoppers also come off.


## n Reassembling Notes

- When setting each hinge back into place, fit its tab in section "x" provided on the main cover.
- As illustrated on the previous page, route the scanner motor harness and grounding wire through hooks "A1" of the top cover and through hooks "A2" of the main cover, and then fix them with the support sponge. Route the panel-main harness and CIS harness through hooks "B1" of the top cover and through hooks "B2" of the main cover, and then fix them with the support sponge.
- When connecting the scanner motor harness to the scanner motor connector, take care not to bend the shield film.
- Once removed, the shield film becomes unusable and a new part will have to be put back in.


### 1.9 Handset Mount and Hook Switch PCB (for the FAX3750/MFC7750) Side Cover (for the FAX-8650P)

(1) Open the top cover.
(2) Remove one of two screws from each of right and left top cover stoppers, then fully open the top cover.
(3) Remove the two screws from the handset mount* or side cover**.
(4) Twist the handset mount* or side cover** so that it tilts over to the left and its upper end works out of the bosses provided on the main cover.
NOTE: Do not pull the handset mount* away from the main cover. The hook switch harness* is connected to the main PCB in the main cover.
*For the FAX3750/MFC7750
**For the FAX-8650P


For the FAX3750/MFC7750
(5) Disassemble the handset mount by unhooking two latches "a" of the upper handset mount with a flat screwdriver.
(6) Remove the hook switch PCB ASSY by unhooking latch "b."
(7) Disconnect the hook switch harness from the hook switch PCB


## n Reassembling Notes

- When assembling the upper and lower handset mounts, route the hook switch harness underneath the hook switch PCB and through the cutout as shown above. Take care not to pinch the harness between the upper and lower mounts.


### 1.10 Heat-fixing Unit, FU Lamp, and Paper Ejection Sensor Actuator

(1) Open the top cover.
(2) Remove one of two screws from each of right and left top cover stoppers, then fully open the top cover.
(3) Remove screw "a."
(4) Lift the left end of the heat-fixing unit up and to the left to release the right-hand boss from the main cover, hold it up, and disconnect the heater harness (of the blue and brown heater wires). Then disconnect the heater thermister harness from the EL (eraser lamp) board.
(5) Remove the paper ejection sensor actuator from the main cover.

(6) To take out the FU lamp from the heat-fixing unit, remove two screws "b."
(7) Unhook the two latches outwards with the tip of a small flat screwdriver and open the upper cover.
(8) Fully open the upper cover and remove it.
(9) Remove screw "d" and loosen screw "c."
(10) Hold the lock plate of the FU lamp between your fingers and pull out the FU lamp from the heater roller.
CAUTION: Do not touch the FU lamp. If you have touched it, clean it thoroughly with alcohol.


## n Reassembling Notes

- When setting the FU lamp into the heat-fixing unit, be sure to insert the right edge of the wire into the folded lock plate.
- A new heat-fixing unit will be provided with the heater thermister harness being taped to the unit. When installing the unit, remove the tape.


### 1.11 Laser Unit and Toner Sensor PCB

(1) Remove the screw (Taptite, cup B M3x8) from the toner sensor PCB.
(2) Slightly lift up the toner sensor PCB and disconnect its harness.
(3) Remove the three screws from the laser unit.
(4) Slightly lift up the laser unit and disconnect the following from the main PCB:

- Laser diode harness (5-pin)
- Toner sensor harness (4-pin) if the toner sensor PCB is installed
- Polygon motor flat cable

NOTE: When handling the laser unit, take care not to touch the inside of the unit, glass, or mirror.
NOTE: On the small PCB at the right side of the laser unit is a 2 -pin connector which is for the adjustment in the factory. Do not disturb it.


## n Reassembling Notes

- Before putting the laser unit back into place, check for any toner particles, paper dust or dirt, and clean them out.
- When installing the laser unit, make sure that the laser diode harness, toner sensor harness and polygon motor flat cable are routed as shown above.
- Make sure that the sponge is placed below the laser unit.


### 1.12 Bottom Plate

(1) Turn the facsimile equipment upside down.
(2) Remove two screws "b" from the interface connector.
(3) Remove seven screws "c" and three screws "d" from the bottom plate.
(4) Slightly lift up the bottom plate, then take off the AC cord bushing and remove screw "e" from the grounding terminal.


## n Reassembling Notes

- When putting the bottom plate into place, secure the grounding wire to the bottom plate with screw "e," fit the AC cord bushing into the cutout of the bottom plate, and fit the holes over the bosses of the main cover. First tighten screws "b" (interface connector screws) and then tighten screws "c" and "d."
- Once removed, the spacer will become unusable and new one will have to be put back in.
- When replacing the bottom plate with a new one, be sure to attach a new spacer to the new bottom plate as specified below.



### 1.13 Low-voltage Power Supply PCB

(1) Remove the screw from the low-voltage power supply PCB.
(2) Slightly lift up the low-voltage power supply PCB and disconnect it from the main PCB.
(3) Disconnect the heater harness (of the blue and brown wires) from the low-voltage power supply PCB.


## n Reassembling Notes

- Be sure to route the heater harness through the three wire guides as illustrated above.


### 1.14 Main PCB

(1) For the FAX-8650P, take the battery ASSY ${ }^{\star 1}$ out of the supports at the rear of the main cover.
(2) Remove the screw from the main PCB.
(3) Slightly lift up the main PCB and disconnect it from the low-voltage power supply PCB.
(4) Disconnect the following harnesses from the main PCB:

- Speaker harness (2-pin, P7)
- Laser diode harness (5-pin, P6)
- Toner sensor harness (4-pin, P5)
- Polygon motor flat cable (5-pin, P4)
- NCU harness 2 (6-pin, P13)
- NCU harness (12-pin, P14)
- Solenoid harness (blue) (2-pin, P8)
- Hook switch harness*2 (red) (2-pin, P9)
- Main motor harness (6-pin, P16)
- High-voltage power supply harness (12-pin, P20)
- Fan harness (2-pin, P3)
- CIS harness (7-pin, P19)
- Scanner motor harness (5-pin, P17)
- Panel-main harness (6-pin, P21)
(*2 Not provided on the FAX-8650P.)
${ }^{* 1}$ The FAX-8650P has a Ni-MH battery ASSY. Only when you need to replace the main PCB, disconnect the battery harness. After installing a new main PCB, you may need to make settings (e.g., calendar clock and voice messages) to be stored in the RAM. If you need to replace the battery ASSY, do not disconnect the harness in this disassembly step. Doing so with the power cord unplugged will lose the settings stored in the RAM. Refer to Section 1.1.


## n Reassembling Notes

- Route the hook switch harness (red), solenoid harness (blue), and main motor harness through three latches "w," "y" and "z."
- At the rear side of the main cover, route the harnesses as shown on the next page. Hook the speaker harness on the left-hand battery support. For the FAX-8650P, route the battery harness as shown on the next page to hold the three harnesses (scanner motor harness, CIS harness and speaker harness) for preventing the battery harness from interfering with the top cover sensor actuator.
- Tape the CIS harness and panel-main harness at location "a" and tape the scanner motor at location "b" as shown on the next page.
- For the FAX-8650P, when transporting the main PCB, be sure to remove the battery ASSY (NiMH battery) from the PCB. Failure to do so may result in a short circuit, overcurrent flow or fire.
- After you replace the main PCB, be sure to follow the flowchart given on page IV-34.


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## Setting up the main PCB after replacement



### 1.15 High-voltage Power Supply РСB

(1) Remove the screw from the insulation film and high-voltage power supply PCB.
(2) Remove the insulation film.
(3) Slightly lift up the high-voltage power supply PCB and disconnect the main-high-voltage flat cable.
(4) Disconnect the EL (eraser lamp) board harness and drum grounding harness from the highvoltage power supply PCB.

> (Front)


## - Reassembling Notes

- Before reinstalling the high-voltage power supply PCB, check the high-voltage contacts for any toner particles, paper dust or dirt, and clean them out.
- Be sure to route the drum grounding harness through boss "x" and latches "y" and "z."
- When putting the high-voltage power supply PCB back into place, first fit the cutout provided in the PCB over "a" and insert the rear edge under "b," and then secure the PCB together with the insulation sheet to the main cover with the screw.

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### 1.16 Fan

(1) If the main PCB is installed, remove the screw from the main PCB (refer to Section 1.14).
(2) Slightly lift up the main PCB and disconnect the fan harness from the main PCB.
(3) Take out the fan support.
(4) Pull up the fan.


## Reassembling Notes

- Put the fan back into place with the non-sponge end facing up and with the label side facing outwards.
- Route the fan harness through the harness guide as shown above.


### 1.17 Registration Sensor Actuator, Sheet Feeder Cover Sensor Actuator, and Top Cover Sensor Actuator

(1) Pull up the registration sensor actuator, sheet feeder cover sensor actuator, and top cover sensor actuator.

(Front)

### 1.18 Speaker

(1) Pull the speaker spring inwards and pull up the speaker.

(Front)

## Reassembling Notes

- Put the speaker into place with its harness facing to the front.
- Route the speaker harness through the latch as shown above.


### 1.19 Gear Drive Unit

(1) Make sure that the heat-fixing unit is removed.
(2) Remove the three screws from the gear drive unit.
(3) Lift the gear drive unit up and out of the main cover.

(4) To take off the motor cover and main motor, remove two screws "x."
(5) To take off the paper feed solenoid, solenoid lever, or clutch release lever, remove three screws "y."


### 1.20 NCU PCB

(1) Make sure that the MJ cover, low-voltage power supply PCB and gear drive unit are removed.
(2) Remove the screw from the NCU bracket.
(3) Slightly lift up the NCU bracket (which holds the NCU PCB) and then disconnect the NCU harness from the NCU PCB.

(4) Remove the screw and take off the NCU PCB from the NCU bracket.


## Reassembling Notes

- When setting the NCU PCB to the NCU bracket, fit its edges onto "b" and "c" and into "a" and "d" as illustrated above.
- First bind the NCU harness and NCU harness 2 together with the ferrite core NF-80 so that the NF-80 comes near to the binder on the NCU harness 2 as shown above, and connect those harnesses to the main PCB. Then hook them to the two latches and route them between the two bosses as illustrated on the previous page.


### 1.21 Scanner Grounding Plate

(1) Make sure that the heat-fixing unit is removed.
(2) Remove the screw from the scanner grounding plate and take it off. (If the bottom plate has not been removed, remove front screw "c" also (see page IV-29) that secures both the scanner grounding plate and bottom plate.)
(3) You may peel off the anti-static brush from the scanner grounding plate.


## - Reassembling Notes

- Once removed, the anti-static brush will become unusable and new one will have to be put back in.
- Before attaching a new anti-static brush onto the scanner grounding plate, wipe the surface of the attaching place with a cloth dampened with alcohol.
- When reinstalling the scanner grounding plate, fit it over the two bosses of the main cover.


### 1.22 EL (Eraser Lamp) Board

Only when you need to replace the EL board (which is attached with double-sided adhesive tape), remove it according to the steps below.
(1) Make sure that the EL board harness is disconnected from the high-voltage power supply PCB. (Refer to Section 1.15.)
(2) Make sure that the heat-fixing unit is removed.
(3) Peel off the EL board from the main cover and clear adhesive tape if remaining.


## Reassembling Notes

- When attaching a new EL board, bring the right end into contact with the boss provided on the main cover.


### 1.23 Cleaning of High-voltage Contacts and Grounding Contacts

If any toner particles, paper dust or dirt are on the contacts, clean them out. This will ensure that power flows correctly to enable printing.
Grounding contacts
High-voltage contacts


## 2. LUBRICATION

Apply the specified lubricants to the lubrication points as shown below.

| Lubricant type <br> (Manufacturer) | Lubricant amount |  |  |
| :--- | :---: | :---: | :---: |
|  | Thin coat of grease <br> $\left(1 \mathrm{~mm}^{3}\right)$ | Half of a rice-sized pinch of <br> grease $\left(3 \mathrm{~mm}^{3}\right)$ | Rice-sized pinch <br> of grease $\left(6 \mathrm{~mm}^{3}\right)$ |
| Molykote EM-30LG <br> or EM-30L <br> (Dow Corning) | EM0.2 | EM0.5 | EM1 |
| Conductive grease <br> FLOIL GE676 <br> (Kanto Kasei Ltd.) | - |  | (GE1) |

[ 1] Document feed roller ASSY and document ejection roller ASSY

[2] Control panel locks

[ 3] Scanner frame ASSY and separation roller gear


## [4] Top cover lock spring


[5] Gear drive unit


## CHAPTER V.

## MAINTENANCE MODE

## CONTENTS

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## 1. ENTRY INTO THE MAINTENANCE MODE

FAX3750/MFC7750: To make the equipment enter the maintenance mode, press the Function, *, 2, 8, 6, and 4 keys in this order.
$\leftarrow$ Within 2 seconds $\rightarrow$
FAX-8650P: To make the equipment enter the maintenance mode, press the Menu,
*, 2, 8, 6, and 4 keys in this order.
$\vdash$ Within 2 seconds $\rightarrow$
 LCD, indicating that it is placed in the initial stage of the maintenance mode, a mode in which the equipment is ready to accept entry from the keys.

To select one of the maintenance-mode functions listed in Section 2, enter the corresponding 2digit function code with the numerical keys on the control panel. (The details of each maintenance-mode function are described in Section 3.)

NOTES: - Pressing the 9 key twice in the initial stage of the maintenance mode makes the equipment exit from the maintenance mode, restoring it to the standby state.

- Pressing the Stop key after entering only one digit restores the equipment to the initial stage of the maintenance mode.
- If an invalid function code is entered, the equipment resumes the initial stage of the maintenance mode.


## 2. LIST OF MAINTENANCE-MODE FUNCTIONS

Maintenance-mode Functions

| Function <br> Code | Function | Reference <br> Subsection <br> (Page) |
| :---: | :--- | :---: |
| 01 | EEPROM Parameter Initialization | 3.1 (V-4) |
| 02 | - | - |
| 03 | - | - |
| 04 | - | - |
| 05 | Printout of Scanning Compensation Data | - |
| 06 | - | $3.2(\mathrm{~V}-5)$ |
| 07 | - | $3.3(\mathrm{~V}-7)$ |
| 08 | ADF* Performance Test | $3.5(\mathrm{~V}-8)$ |
| 09 | Test Pattern 1 | $3.5(\mathrm{~V}-50)$ |
| 10 | Firmware Switch Setting | 3.6 (V-53) |
| 11 | Printout of Firmware Switch Data | $3.7(\mathrm{~V}-53)$ |
| 12 | Operational Check of LCD | - |
| 13 | Operational Check of Control Panel PCB |  |
| 14 | Check of Keys and Buttons) | - |
| 15 | - | - |
| 32 | Sensor Operational Check | $3.8(\mathrm{~V}-55)$ |
| 55 | CIS Scanner Area Setting | 3.9 (V-56) |
| 74 | EEPROM Customizing | $3.10(\mathrm{~V}-56)$ |
| 82 | Equipment Error Code Indication | $3.11(\mathrm{~V}-57)$ |
| 87 | Output of Transmission Log to the Telephone Line | $3.12(\mathrm{~V}-57)$ |
| 91 | EEPROM Parameter Initialization (except the telephone number <br> storage area) | $3.1(\mathrm{~V}-4)$ |
| 99 | Exit from the Maintenance Mode | $----(\mathrm{V}-1)$ |

* ADF: Automatic document feeder


## IMPORTANT

Basically, the maintenance-mode functions listed on the previous page should be accessed by service personnel only. However, you may allow end users to access some of these under the guidance of service personnel (e.g., by telephone).
The user-accessible functions (codes 10, 11, 12, 82, 87 and 91 ) are shaded in the table given on the previous page. Function code 10 accesses the firmware switches WSW01 to WSW41, each of which has eight selectors. You should not allow end users to access all of those selectors, but you may allow them to access user-accessible selectors which are shaded in the firmware switch tables in Subsection 3.5.
The service personnel should instruct end users to follow the procedure given below.
(1) FAX3750/MFC7750: Press the Function and Mode keys in this order.

FAX-8650P: Press the Menu and Mode keys in this order.
The LCD clears the current display.
NOTE: The Mode key is inoperable during standby for redialing and timer.
(2) Press the $\mathbf{0}$ key.
(3) Enter the desired function code ( $10,11,12,82,87$, or 91 ) with the numerical keys.

For function code 10, access the desired firmware switch according to the operating procedure described in Subsection 3.5.
(4) To make the equipment return to the standby state, press the Stop key.


## 3. DETAILED DESCRIPTION OF MAINTENANCE-MODE FUNCTIONS

### 3.1 EEPROM Parameter Initialization

## ■ Function

The equipment initializes the parameters, user switches, and firmware switches registered in the EEPROM, to the initial values. Entering the function code 01 initializes all of the EEPROM areas, but entering 91 does not initialize some areas, as listed below.

| Data item | 01 | 91 |
| :---: | :---: | :---: |
| Maintenance-mode functions <br> User switches <br> Firmware switches <br> Remote activation code <br> Activity report | All of these will be. initialized | ( ${ }^{\text {a }}$ (hese will be |
| Station ID data <br> Outside line number <br> Telephone function registration <br> One-touch dialing <br> Speed dialing <br> Group dialing |  | [ $\}$ (hese will not be |
| EEPROM customizing code (4-digit) | This will n <br> (Note that the first digit initialized to " 0.4 If the will be initialized to $\underline{0} 0$ | be initialized. the 4 -digit code will be de is 1001, for example, it |

NOTE: If you replace the main PCB with one used for other facsimile equipment, carry out this procedure and then customize the EEPROM (maintenance-mode function code 74 in Section 3.10).

## Operating Procedure

(1) Press the $\mathbf{0}$ and $\mathbf{1}$ keys (or the $\mathbf{9}$ and $\mathbf{1}$ keys according to your need) in this order in the initial stage of the maintenance mode.

The "PARAMETER INIT" will appear on the LCD.
(2) Upon completion of parameter initialization, the equipment returns to the initial stage of the maintenance mode.

### 3.2 Printout of Scanning Compensation Data

## Function

The equipment prints out the white and black level data for scanning compensation.

## Operating Procedure

Do not start this function merely after powering on the equipment but start it after carrying out a sequence of scanning operation. Unless the equipment has carried out any scanning operation, this function cannot print out correct scanning compensation data. This is because at the start of scanning operation, the equipment initializes white and black level data and takes in the scanning compensation reference data.
(1) Press the $\mathbf{0}$ and 5 keys in this order in the initial stage of the maintenance mode.

The "WHITE LEVEL 1" will appear on the LCD.
(2) The equipment prints out the scanning compensation data list containing the following:
a) 2-value quantization white level data (2496 bytes)
b) 2-value quantization black level data (1 byte)
c) LED light intensity value, 2-value quantization LED light intensity value, and photo mode LED light intensity value (3 bytes)
d) 2-value quantization A/D-high and photo-mode A/D-high values (2 bytes)
e) A/D-low value (1 byte)
f) Compensation data for background color (1 byte)
(3) Upon completion of recording of the compensation data list, the equipment returns to the initial stage of the maintenance mode.

NOTE: When the equipment prints monochrome images after monochrome scanning, only the green data is valid.

NOTE: If any data is abnormal, its code will be printed in inline style, as shown on the next page.


Scanning Compensation Data List

### 3.3 ADF Performance Test

## Function

The equipment counts the documents fed by the automatic document feeder (ADF) and displays the count on the LCD for checking the ADF performance.

## Operating Procedure

(1) Set documents. (Allowable up to the ADF capacity.)

The "DOC. READY" will appear on the LCD.
(2) Press the 0 and 8 keys in this order.

While counting the documents, the equipment feeds them in and out, displaying the current count on the LCD as shown below.

```
ADF CHECK P. }0
    Current count (1st page in this example)
```

(3) After showing the final count, the equipment beeps for one second. To return the equipment to the initial stage of the maintenance mode, press the Stop key.

### 3.4 Test Pattern 1

## - Function

This function, much like the copying function, prints out test pattern 1 to allow the service personnel to check for record data missing or print quality.

## - Operating Procedure

Press the $\mathbf{0}$ and 9 keys in this order in the initial stage of the maintenance mode.
The figure below shows test pattern 1.


Test Pattern 1

### 3.5 Firmware Switch Setting and Printout

## [ A ] Firmware switch setting

## - Function

The facsimile equipment incorporates the following firmware switch functions (WSW01 through WSW41) which may be activated with the procedures using the control panel keys and buttons.
The firmware switches have been set at the factory in conformity to the communications standards and codes of each country. Do not disturb them unless necessary. Some firmware switches may not be applicable in some versions. The firmware switch data list indicates "Not used." for those inapplicable switches.

Firmware Switches (WSW01 through WSW41)

| WSW No. | Function | Reference Page |
| :---: | :---: | :---: |
| WSW01 | Dial pulse setting | V-11 |
| WSW02 | Tone signal setting | V-12 |
| WSW03 | PABX mode setting | V-13 |
| WSW04 | TRANSFER facility setting | V-15 |
| WSW05 | 1st dial tone and busy tone detection | V-16 |
| WSW06 | Pause key setting and 2nd dial tone detection | V-18 |
| WSW07 | Dial tone setting 1 | V-20 |
| WSW08 | Dial tone setting 2 | V-21 |
| WSW09 | Protocol definition 1 | V-22 |
| WSW10 | Protocol definition 2 | V-23 |
| WSW11 | Busy tone setting | V-24 |
| WSW12 | Signal detection condition setting | V-25 |
| WSW13 | Modem setting | V-26 |
| WSW14 | AUTO ANS facility setting | V-27 |
| WSW15 | REDIAL facility setting | V-28 |
| WSW16 | Function setting 1 | V-29 |
| WSW17 | Function setting 2 | V-30 |
| WSW18 | Function setting 3 | V-31 |
| WSW19 | Transmission speed setting | V-32 |
| WSW20 | Overseas communications mode setting | V-33 |
| WSW21 | TAD setting 1 | V-34 |
| WSW22 | ECM setting | V-34 |
| WSW23 | Communications setting | V-35 |
| WSW24 | TAD setting 2 | V-36 |
| WSW25 | TAD setting 3 | V-37 |
| WSW26 | Function setting 4 | V-38 |
| WSW27 | Function setting 5 | V-39 |
| WSW28 | Function setting 6 | V-40 |
| WSW29 | Function setting 7 | V-41 |
| WSW30 | Function setting 8 | V-41 |
| WSW31 | Function setting 9 | V-42 |
| WSW32 | Function setting 10 | V-43 |
| WSW33 | Function setting 11 | V-44 |
| WSW34 | Function setting 12 | V-45 |
| WSW35 | Function setting 13 | V-45 |
| WSW36 | Function setting 14 | V-46 |

Firmware Switches (WSW01 through WSW41) Continued

| WSW No. |  | Reference Page |
| :---: | :--- | :---: |
| WSW37 | Function setting 15 | V-47 |
| WSW38 | Function setting 16 | V-47 |
| WSW39 | Function setting 17 | V-49 |
| WSW40 | Function setting 18 | V-50 |
| WSW41 | Function setting 19 | V-51 |

## Operating Procedure

(1) Press the $\mathbf{1}$ and $\mathbf{0}$ keys in this order in the initial stage of the maintenance mode.

The equipment displays the "WSWO0" on the LCD and becomes ready to accept a firmware switch number.
(2) Enter the desired number from the firmware switch numbers (01 through 41).

The following appears on the LCD:

$$
\text { WSWXX = } 000000000
$$

(3) Use theand keys to move the cursor to the selector position to be modified.
(4) Enter the desired number using the 0 and 1 keys.
(5) Press the Set key. This operation saves the newly entered selector values onto the EEPROM and readies the equipment for accepting a firmware switch number.
(6) Repeat steps (2) through (5) until the modification for the desired firmware switches is completed.
(7) Press the Set or Stop key to return the equipment to the initial stage of the maintenance mode.

NOTES: - To cancel this operation and return the equipment to the initial stage of the maintenance mode during the above procedure, press the Stop key.

- If there is a pause of more than one minute after a single-digit number is entered for double-digit firmware switch numbers, the equipment will automatically return to the initial stage of the maintenance mode.


## Note

The user-accessible selectors of the firmware switches are shaded in the tables given on the following pages.

WSW01 (Dial pulse setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $2$ | Dial pulse generation mode | No. 1 2  <br> 0 0 $:$  <br> 0 1 $:$ N <br> 1 0 $:$ 1 <br> 1 1 $:$ N |
| $3$ | Break time length in pulse dialing | No.3 4 <br> 0 0    <br> 0 1 $:$ 60 ms <br> 1 0 $:$ 40 ms <br> 1 1 $:$ 64 ms (for 16 PPS 106-ms intervals) |
| $5$ $6$ | Inter-digit pause | No.5 6   <br> 0 0 $:$ 800 ms <br> 0 1 $:$ 850 ms <br> 1 0 $:$ 950 ms <br> 1 1 $:$ 600 ms,$~$ |
| 7 | Switching between pulse (DP) and tone (PB) dialing, by the function switch | 0: Yes 1: No |
| 8 | Default dialing mode, pulse (DP) or tone (PB) dialing | 0: PB 1: DP |

## Selectors 1 and 2: Dial pulse generation mode

These selectors set the number of pulses to be generated in pulse dialing.
$\mathrm{N}: \quad$ Dialing " N " generates " N " pulses. (Dialing "0" generates 10 pulses.)
$\mathrm{N}+1$ : Dialing " N " generates " $\mathrm{N}+1$ " pulses.
10 - N : Dialing " N " generates " 10 - N " pulses.

## Selectors 3 and 4: Break time length in pulse dialing

These selectors set the break time length in pulse dialing.
(Example: If "1," " 2, " and " 3 " are dialed when N is set by selectors 1 and 2.)
Break time length set by selectors 3 and 4


## Selectors 5 and 6: Inter-digit pause

These selectors set the inter-digit pause in pulse dialing.
(Example: If "1," "2," and " 3 " are dialed when N is set by selectors 1 and 2.)


V-11

## Selector 7: Switching between pulse (DP) and tone (PB) dialing, by the function switch

This selector determines whether or not the dialing mode may be switched between the pulse (DP) and tone (PB) dialing by using the function switch.

## Selector 8: Default dialing mode, pulse (DP) or tone (PB) dialing

This selector sets the default dialing mode (pulse dialing or tone dialing) which may be changed by the function switch. If the user switches it with the function switch when selector 7 is set to "0," the setting specified by this selector will also be switched automatically.

WSW02 (Tone signal setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 <br> 2 | Tone signal transmission time length | $\begin{array}{rrrr} \left.\hline \text { No. } \begin{array}{rrrr} 1 & 2 & & \\ 0 & 0 & : & 70 \mathrm{~ms} \\ 0 & 1 & : & 80 \mathrm{~ms} \\ 1 & 0 & : & 90 \mathrm{~ms} \\ 1 & 1 & : & 100 \mathrm{~ms} \end{array}{ }^{2} \begin{array}{l} \text { a } \end{array}\right) \end{array}$ |
| $\begin{aligned} & 3 \\ & 4 \end{aligned}$ | Min. pause in tone dialing | No. 3 4  <br> 0 0 $:$ 70 ms <br> 0 1 $:$ 80 ms <br> 1 0 $:$ 90 ms <br> 1 1 $:$ 140 ms |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | Attenuator for pseudo ring backtone to the line (selectable in the range of $0-15 \mathrm{~dB}$ ) | $0: 0 \mathrm{~dB}$ $1: 8 \mathrm{~dB}$ <br> $0: 0 \mathrm{~dB}$ $1: 4 \mathrm{~dB}$ <br> $0: 0 \mathrm{~dB}$ $1: 2 \mathrm{~dB}$ <br> $0: 0 \mathrm{~dB}$ $1: 1 \mathrm{~dB}$ |

## Selectors 1 through 4: Tone signal transmission time length and Min. pause in tone dialing

These selectors set the tone signal transmission time length and minimum pause in tone dialing.
(Example: If "1," "2," "3," "4," and "5" are dialed.)


## Selectors 5 through 8: Attenuator for pseudo ring backtone to the line

These selectors are used to adjust the sound level of beep generated as a ring backtone in the F/T mode or as a signal during remote control operation or at the start of ICM recording.

Setting two or more selectors to "1" produces addition of attenuation assigned to each selector.

WSW03 (PABX* mode setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | CNG detection when sharing a modular wall socket with a telephone | 0: A 1: B |
| $\begin{aligned} & 2 \\ & 1 \\ & 4 \end{aligned}$ | Min. detection time length of PABX* dial tone, required for starting dialing | No. $\begin{array}{rrrlr}2 & 3 & 4 & & \\ 0 & 0 & 0 & : & 50 \mathrm{~ms} \\ 0 & 0 & 1 & : & 210 \mathrm{~ms} \\ 0 & 1 & 0 & : & 500 \mathrm{~ms} \\ 0 & 1 & 1 & : & 800 \mathrm{~ms} \\ 1 & 0 & 0 & : & 900 \mathrm{~ms} \\ 1 & 0 & 1 & : & 1.5 \mathrm{sec} . \\ 1 & 1 & 0 & : & 2.0 \mathrm{sec} . \\ 1 & 1 & 1 & : & 2.5 \mathrm{sec} .\end{array}$ |
| 5 | CNG detection when sharing a modular wall socket with a telephone | 0: A 1: B |
| 6 7 | Dial tone detection in PABX* | No. 6 7  <br>  0 0 $:$No detection <br> $(3.5$ sec. WAIT) <br>  0 1 $:$No detection <br> (5 sec. WAIT) <br>  1 0 $:$No detection <br> (7 sec. WAIT) <br>  1 1 Detection <br> (Frequency only) |
| 8 | "R" key function | 0: 1st dial tone detection add <br> 1: No 1st dial tone detection |

* PABX: Private automatic branch exchange

NOTE: Selectors 2 through 4 and 6 through 8 are not applicable where no PABX is installed.

## Selectors 1 and 5: CNG detection when sharing a modular wall socket with a telephone

These selectors determine whether or not the equipment detects a CNG signal when a line is connected to a telephone sharing a modular wall socket with the equipment. Upon detection of CNG signals by the number of cycles specified by these selectors, the equipment interprets CNG as an effective signal and then starts FAX reception.

| Selector |  |
| :---: | :---: |
| No. 1 | No. 5 |

## Selectors 2 through 4: Min. detection time length of PABX dial tone, required for starting dialing

Upon detection of the PABX dial tone for the time length set by these selectors, the equipment starts dialing.
These selectors are effective only when both selectors 6 and 7 are set to "1" (Detection).

## Selectors 6 and 7: Dial tone detection in PABX

These selectors activate or deactivate the dial tone detection function which detects a dial tone when a line is connected to the PABX.

Setting both of these selectors to "1" activates the dial tone detection function so that the equipment starts dialing upon detection of a dial tone when a line is connected.

Other setting combinations deactivate the dial tone detection function so that the equipment starts dialing after the specified WAIT (3.5, 5.0, or 7.0 sec .) without detection of a dial tone when a line is connected.

## Selector 8: "R" key function

This selector determines whether or not the 1st dial tone detection function (specified by selectors 1 through 3 of WSW05) is added to the R key.
If this selector is set to " 0, " pressing the R key automatically activates the 1 st dial tone detection function when the PABX and the automatic calling are selected by using the function switch. If you press the R key and a dial number in succession, the equipment will automatically carry out the 1st dial tone detection function following the original transfer function as shown below.


WSW04 (TRANSFER facility setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Earth function in transfer facility | 0: Provided 1: Not provided |
| 2 1 4 | Not used. |  |
| 5 <br> 6 | Earth time length for earth function | No.5 6   <br> 0 0 $:$ 200 ms <br> 0 1 $:$ 300 ms <br> 1 0 $:$ 500 ms <br> 1 1 $:$ 700 ms |
| 7 8 | Break time length for flash function | No.7 8   <br> 0 0 $:$ 80 ms <br> 0 1 $:$ 110 ms <br> 1 0 $:$ 250 ms <br> 1 1 $:$ 500 ms |

NOTE: Selectors 1 and 5 through 8 are not applicable in those countries where no transfer facility is supported.

## Selector 1: Earth function in transfer facility

This selector determines whether or not the earth function is added to the transfer setting menu to be accessed by the function switch.

## Selectors 5 and 6: Earth time length for earth function

These selectors set the short-circuiting time length of the telephone line (La or Lb) to ground.
This setting is effective only when the earth function is selected for the R key by using the function switch.

## Selectors 7 and 8: Break time length for flash function

These selectors set the break time length.
This setting is effective only when the flash function is selected for the R key by using the function switch.

WSW05 (1st dial tone and busy tone detection)

| $\begin{aligned} & \text { Selector } \\ & \text { No. } \end{aligned}$ | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & \mid \\ & 3 \end{aligned}$ | 1st dial tone detection | No. 1 2 3   <br> 0 0 0 $:$ 3.5 sec. WAIT <br> 0 0 1 $:$ 7.0 sec. WAIT <br> 0 1 0 $:$ 10.5 sec. WAIT <br> 0 1 1 $:$ 14.0 sec. WAIT <br> 1 0 0   <br> 1 0 1  17.5 sec. WAIT <br> 1 1 0  21.0 sec. WAIT <br> 1 1 1 $:$ 24.5 sec. WAIT <br> Detection (Without WAIT)     |
| 4 | Max. pause time allowable for remote ID code detection | 0: 2 seconds 1: 1 second |
| 5 6 | Busy tone detection in automatic sending mode | No. 56 <br> 00 : No detection <br> 01 : Detection only after dialing <br> 10 : No detection <br> 11 : Detection before and after dialing |
| 7 | Busy tone detection in automatic receiving mode | 0: Yes 1: No |
| 8 | DTMF detection time | $0: 40 \mathrm{~ms} \mathrm{~min}$. 1: 100 ms min . |

NOTE: Selectors 5 through 7 are not applicable in those countries where no busy tone detection is supported, e.g., U.S.A.

## Selectors 1 through 3: 1st dial tone detection

These selectors activate or deactivate the 1st dial tone detection function which detects the 1st dial tone issued from the PSTN when a line is connected to the PSTN.

Setting all of these selectors to "1" activates the dial tone detection function so that the equipment starts dialing upon detection of a dial tone when a line is connected. (However, in those countries which support no dial tone detection function, e.g., in the U.S.A., setting these selectors to "1" makes the equipment start dialing after a WAIT of 3.5 seconds.) For the detecting conditions of the 1st dial tone, refer to WSW07 and WSW08.

Other setting combinations deactivate the dial tone detection function so that the equipment starts dialing after the specified WAIT (3.5, 7.0, 10.5, 14.0, 17.5, 21.0 , or 24.5 seconds) without detection of a dial tone when a line is connected to the PSTN.

## Selector 4: Max. pause time allowable for remote ID code detection

This selector sets the maximum pause time allowable for detecting the second digit of a remote ID code after detection of the first digit in remote reception.

If selector 4 is set to " 0 " ( 2 seconds), for instance, only a remote ID code whose second digit is detected within 2 seconds after detection of the first digit will become effective so as to activate the remote function.

## Selectors 5 and 6: Busy tone detection in automatic sending mode

These selectors determine whether or not the equipment automatically disconnects a line upon detection of a busy tone in automatic sending mode.
Setting selector 6 to " 0 " ignores a busy tone so that the equipment does not disconnect the line.
Setting selectors 5 and 6 to " 0 " and "1," respectively, makes the equipment detect a busy tone only after dialing and disconnect the line.
Setting both of selectors 5 and 6 to "1" makes the equipment detect a busy tone before and after dialing and then disconnect the line.

Selector 7: Busy tone detection in automatic receiving mode
This selector determines whether or not the equipment automatically disconnects a line upon detection of a busy tone in automatic receiving mode.

WSW06 (Pause key setting and 2nd dial tone detection)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 <br> \| <br> 3 | Pause key setting and 2nd dial tone detection | $\left.\begin{array}{rlllll}\text { No. } 1 & 2 & 3 & & \\ 0 & 0 & 0 & : & & \text { No pause } \\ 0 & 0 & 1 & : & & 3.5 \text { sec. WAIT } \\ 0 & 1 & 0 & : & 7 \mathrm{sec} . \text { WAIT } \\ 0 & 1 & 1 & : & 10.5 \mathrm{sec} . \text { WAIT } \\ 1 & 0 & 0 & : & \\ 1 & 1 & 0 & \text { sec. WAIT } \\ 1 & 1 & 0 & : & \begin{array}{l}\text { 2nd dial tone detection } \\ \text { only in pulse dialing (DP) } \\ \text { system }\end{array} \\ & & & \\ 1 & 0 & 1 & : \\ 1 & 1 & 1 & :\end{array}\right\}$2nd dial tone detection <br> both in DP and push-button <br> (PB) dialing system |
| 4 <br> \| <br> 6 | Detection of international tone | No. 4 5 6   <br> 0 0 0 $:$ 50 ms <br> 0 0 1 $:$ 210 ms <br> 0 1 0 $:$ 500 ms <br> 0 1 1 $:$ 800 ms <br> 1 0 0 $:$ 900 ms <br> 1 0 1 $:$ 1.5 sec. <br> 1 1 0 $:$ 2.0 sec. <br> 1 1 1 $:$ 2.5 sec. |
| 7 | No. of 2nd dial tone detection times | 0: Once 1: Twice |
| 8 | 2nd dial tone interrupt detecting time | 0: 30 ms 1: 50 ms |

NOTE: Selectors 4 through 8 are not applicable in those countries where no dial tone detection is supported, e.g., U.S.A.

## Selectors 1 through 3: Pause key setting and 2nd dial tone detection



## Selectors 4 through 6: Detection of international tone

Upon detection of the 2nd dial tone for the time length specified by these selectors, the equipment starts dialing.
This setting is effective only when the $2 n d$ dial tone detection function is activated by selectors 1 through 3 (Setting 101, 110, or 111).
This function does not apply in those countries where no dial tone detection function is supported.

## Selector 7: No. of 2nd dial tone detection times

This selector sets the number of dial tone detection times required for starting dialing.

## Selector 8: 2nd dial tone interrupt detecting time

This selector sets the allowable time length of an interrupt which should not be interpreted as an interrupt in the 2nd tone dialing.

WSW07 (Dial tone setting 1)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Frequency band range | $\text { No. } \begin{array}{rlll} 1 & 2 & & \\ 0 & 0 & : & \text { Narrows by } 10 \mathrm{~Hz} \\ 0 & 1 & : & \text { Initial value } \\ 1 & \mathrm{X} & : & \text { Widens by } 10 \mathrm{~Hz} \end{array}$ |
| 3 | Line current detection | 0 : No 1: Yes |
| $\begin{aligned} & 4 \\ & \mid \\ & 6 \end{aligned}$ | 2nd dial tone detection level $(Z=600 \Omega)$ | No.4 5 6   <br> 0 0 0 $:$ -21 dBm <br> 0 0 1 $:$ -24 dBm <br> 0 1 0 $:$ -27 dBm <br> 0 1 1 $:$ -30 dBm <br> 1 0 0 $:$ -33 dBm <br> 1 0 1 $:$ -36 dBm <br> 1 1 0 $:$ -39 dBm <br> 1 1 1 $:$ -42 dBm |
| 7 | 1st dial tone interrupt detecting time | 0: 30 ms 1: 50 ms |
| 8 | Not used. |  |

NOTE: Selectors 1, 2, 4 through 7 are not applicable in those countries where no dial tone or line current detection is supported, e.g., U.S.A.

## Selectors 1 and 2: Frequency band range

These selectors set the frequency band for the 1st dial tone and the busy tone (before dialing) to be detected.
This setting is effective only when selectors 1 through 3 of WSW05 are set to " $1,1,1$."

## Selector 3: Line current detection

This selector determines whether or not the equipment should detect a line current before starting dialing.

## Selectors 4 through 6: 2nd dial tone detection level

These selectors set the detection level of the 2nd dial tone.

## Selector 7: 1st dial tone interrupt detecting time

This selector sets the allowable time length of an interrupt which should not be interpreted as an interrupt in the 1 st dial tone dialing.

WSW08 (Dial tone setting 2)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 3 \end{aligned}$ | 1st dial tone detection time length | No. 1 2 3  <br> 0 0 0 $:$  <br> 0 0 1 $:$ 210 ms <br> 0 1 0 $:$ 500 ms <br> 0 1 1 $:$ 800 ms <br> 1 0 0 $:$ 900 ms <br> 1 0 1 $:$ 1.5 sec. <br> 1 1 0 $:$ 2.0 sec. <br> 1 1 1 $:$ 2.5 sec. |
| $4$ | Time-out length for 1st and 2nd dial tone detection | No. 4 5 <br> 0 0 <br> $:$ 10 sec. <br> 0 1$: 20 \mathrm{sec}$.  <br> 1 0 $: 15 \mathrm{sec}$. <br> 1 1 $: 30 \mathrm{sec}$. |
| $6$ | Detection level of 1st dial tone and busy tone before dialing | No.6 7 8   <br> 0 0 0 $:$ -21 dBm <br> 0 0 1 $:$ -24 dBm <br> 0 1 0 $:$ -27 dBm <br> 0 1 1 $:$ -30 dBm <br> 1 0 0 $:$ -33 dBm <br> 1 0 1 $:$ -36 dBm <br> 1 1 0 $:$ -39 dBm <br> 1 1 1 $:$ -42 dBm |

NOTE: The WSW08 is not applicable in those countries where no dial tone detection is supported, e.g., U.S.A.

## Selectors 1 through 3: 1st dial tone detection time length

Upon detection of the 1 st dial tone for the time length set by these selectors, the equipment starts dialing.
This setting is effective only when selectors 1 through 3 of WSW05 are set to " $1,1,1$."

## Selectors 4 and 5: Time-out length for 1st and 2nd dial tone detection

These selectors set the time-out length for the 1st and 2nd dial tone detection so that the equipment waits dial tone input for the specified time length and disconnects itself from the line when no dial tone is inputted.

WSW09 (Protocol definition 1)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Frame length selection | 0: 256 octets 1: 64 octets |
| 2 | Use of non-standard commands | 0: Allowed 1: Prohibited |
| 3 4 | No. of retries | No. 33 4   <br> 0 0 $:$ 4 times <br> 0 1 $:$ 3 times <br> 1 0 $:$ 2 times <br> 1 1 $:$ 1 time |
| 5 | T5 timer | 0: $300 \mathrm{sec} . \quad 1: 60 \mathrm{sec}$. |
| 6 | T1 timer | 0: 35 sec . 1: 40 sec . |
| 7 8 | Elapsed time for time-out control for no response from the called station in automatic sending mode | $\begin{array}{llll} \text { No. } & 7 & 8 & \\ \\ 0 & 0 & : & \\ 0 & 1 & : & 140 \mathrm{sec} . \\ & & & 70 \mathrm{sec} . \text { (in the French versions) } \\ 1 & 0 & : & 90 \mathrm{sec} . \\ 1 & 1 & : & 35 \mathrm{sec} . \end{array}$ |

NOTE: Selectors 1 through 6 are not applicable in those models which do not support ECM.

## Selector 1: Frame length selection

Usually a single frame consists of 256 octets ( 1 octet $=8$ bits). For communications lines with higher bit error rate, however, set selector 1 to "1" so that the facsimile equipment can divide a message into 64-octet frames.
Remarks: The error correction mode (ECM) is a facsimile transmission manner in which the equipment divides a message into frames for transmission so that if any data error occurs on the transmission line, the equipment retransmits only those frames containing the error data.

## Selector 2: Use of non-standard commands

If this selector is set to " 0, " the equipment may use non-standard commands (the machine's native-mode commands, e.g., NSF, NSC, and NSS) for communications. If it is set to "1," the equipment will use standard commands only.

## Selectors 3 and 4: No. of retries

These selectors set the number of retries in each specified modem transmission speed.

## Selector 5: T5 timer

This selector sets the time length for the T5 timer.

## Selector 6: T1 timer

This selector sets the time length for the T1 timer.

## Selectors 7 and 8: Elapsed time for time-out control

If the equipment receives no response (no G3 command) from the called terminal in automatic sending during the time set by these selectors, it disconnects the line.

$$
\text { V - } 22
$$

WSW10 (Protocol definition 2)

| Selector No. | Function |  | Setting and Specifications |  |
| :---: | :---: | :---: | :---: | :---: |
| 1 | Switching of DPS, following the CML ON/OFF |  | 0: No | 1: Yes |
| 2 | Time length from transmission of the last dial digit to CML ON |  | 0: 100 ms | 1: 50 ms |
| 3 | Time length from CML ON to CNG transmission |  | 0: 2 sec . | 1: 4 sec . |
| 4 | Time length from CML ON to CED transmission (except for facsimile-to-telephone switching) |  | $0: 0.5 \mathrm{sec}$. | 1: 2 sec . |
| $\begin{aligned} & 5 \\ & 6 \end{aligned}$ | No. of training retries |  | No.5 6  <br>  0 0 <br>  0 1 <br>  1 0 <br>    <br>  1 1$:$ | 1 time <br> 2 times <br> 3 times <br> 4 times |
| 7 | Encoding system (Compression) | MR | 0 : Allowed | 1: Not allowed |
| 8 |  | MMR | 0 : Allowed | 1: Not allowed |

## Selector 1: Switching of DPS, following the CML ON/OFF

Setting this selector to "1" automatically switches DPS following the CML ON/OFF operation.
Selector 2: Time length from transmission of the last dial digit to CML ON
This selector sets the time length from when the equipment transmits the last dial digit until the CML relay comes on.

## Selector 3: Time length from CML ON to CNG transmission

This selector sets the time length until the equipment transmits a CNG after it turns on the CML relay.

## Selector 4: Time length from CML ON to CED transmission

This selector sets the time length until the equipment transmits a CED after it turns on the CML relay. This setting does not apply to switching between facsimile and telephone.

## Selectors 5 and 6: No. of training retries

These selectors set the number of training retries to be repeated before automatic fallback.

## Selectors 7 and 8: Encoding system (Compression)

This selector determines whether or not use of the MR/MMR coding system will be allowed.

## WSW11 (Busy tone setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Frequency band range | No. 1 2   <br>  0 0 $:$ Narrows by 10 Hz <br>  0 1 $:$ Initial value <br>  1 x $:$ Widens by 10 Hz |
| 3 | Not used. |  |
| 4 | ON/OFF time length ranges (More than one setting allowed) | 1: 400-600/400-600 ms |
| 5 |  | 1: 175-440/175-440 ms |
| 6 |  | 1: 700-800/700-800 ms |
| 7 |  | 1: 110-410/320-550 ms |
| 8 |  | 1: 100-660/100-660 ms |

NOTE: WSW11 is not applicable in those countries where no busy tone detection is supported.
NOTE: The setting of WSW11 is effective only when selectors 5 and 6 of WSW05 are set to " 0,1 " or "1, 1" (Busy tone detection).

## Selectors 1 and 2: Frequency band range

These selectors set the frequency band for busy tone to be detected.

## Selectors 4 through 8: ON/OFF time length ranges

These selectors set the ON and OFF time length ranges for busy tone to be detected. If more than one selector is set to "1," the ranges become wider. For example, if selectors 4 and 5 are set to "1," the ON and OFF time length ranges are from 175 to 600 ms .

WSW12 (Signal detection condition setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 2 | Min. OFF time length of calling signal (Ci) | No. 1 2   <br> 0 0 $:$ 1500 ms <br> 0 1 $:$ 500 ms <br> 1 0 $:$ 700 ms <br> 1 1 $:$ 900 ms |
| 3 4 | Max. OFF time length of calling signal (Ci) | No. 3 4   <br> 0 0 $:$ 6 sec. <br> 0 1 $:$ 7 sec. <br> 1 0 $:$ 9 sec. <br> 1 1 $:$ 11 sec. |
| 5 6 | Detecting time setting | No. 5 6   <br> 0 0 $:$ 800 ms <br> 0 1 $:$ 200 ms <br> 1 0 $:$ 250 ms <br> 1 1 $:$ 150 ms |
| 7 | Delay | 0: Yes 1: No |
| 8 | Not used. |  |

## Selectors 1 through 4: Min. and max. OFF time length of calling signal (Ci)

If the equipment detects the OFF state of calling signal $(\mathrm{Ci})$ for a time length which is greater than the value set by selectors 1 and 2 and less than the value set by selectors 3 and 4 , it interprets the Ci signal as OFF.

## Selectors 5 and 6: Detecting time setting

These selectors set the time length required to make the equipment acknowledge itself to be called. That is, if the equipment continuously detects calling signals with the frequency set by selectors 1 through 4 of WSW14 during the time length set by these selectors 5 and 6, it acknowledges the call.

## Selector 7: Delay

Setting this selector to "0" allows the equipment to insert a 900 ms WAIT after acknowledgment of the call until the equipment turns on the CML relay to start receiving operation.

WSW13 (Modem setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Cable equalizer | No. 1 2  <br> 0 0 $:$ 0 km <br> 0 1 $:$ 1.8 km <br> 1 0 $:$ 3.6 km <br> 1 1 $:$ 5.6 km |
| $\begin{aligned} & 3 \\ & 4 \end{aligned}$ | Reception level | No.3 4   <br> 0 0 $:$ -43 dBm <br> 0 1 $:$ -47 dBm <br> 1 0 $:$ -49 dBm <br> 1 1 $:$ -51 dBm |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | Modem attenuator | $0:$ 0 dB <br> $0:$ 0 dB <br> $0:$ 0 dB <br> $0:$ 0 dB <br>  $1: 8 \mathrm{~dB}$ <br> 1: dB <br>  $1: 1 \mathrm{~dB}$ |

The modem should be adjusted according to the user's line conditions.

## Selectors 1 and 2: Cable equalizer

These selectors are used to improve the pass-band characteristics of analogue signals on a line. (Attenuation in the high-band frequency is greater than in the low-band frequency.)
Set these selectors according to the distance from the telephone switchboard to the facsimile equipment.

## Selectors 3 and 4: Reception level

These selectors set the optimum receive signal level.

## Selectors 5 through 8: Modem attenuator

These selectors are used to adjust the transmitting level of the modem when the reception level at the remote station is improper due to line loss. This function applies to G3 protocol signals.
Setting two or more selectors to "1" produces addition of attenuation assigned to each selector. This setting will be limited if selector 8 of WSW23 is set to "0."

WSW14 (AUTO ANS facility setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 2 | Frequency band selection (Lower limit) | No.1 2   <br> 0 0 $:$ 13 Hz <br> 0 1 $:$ 15 Hz <br> 1 0 $:$ 23 Hz <br> 1 1 $:$ 20 Hz |
| $\begin{aligned} & 3 \\ & 4 \end{aligned}$ | Frequency band selection (Upper limit) | No.3 4   <br> 0 0 $:$ 30 Hz <br> 0 1 $:$ 55 Hz <br> 1 X $:$ 70 Hz |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | No. of rings in AUTO ANS mode |  |

## Selectors 1 through 4: Frequency band selection

These selectors are used to select the frequency band of calling signals for activating the AUTO ANS facility.
In the French versions, if the user sets the PBX to OFF from the control panel, the setting made by selectors 1 and 2 will take no effect and the frequency's lower limit will be fixed to 32 Hz . (Even if the setting made by these selectors does not apply, it will be printed on the configuration list.)

Selectors 5 through 8: No. of rings in AUTO ANS mode
These selectors set the number of rings to initiate the AUTO ANS facility.

WSW15 (REDIAL facility setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
|  | Selection of redial interval | No. 1 2   <br> 0 0 $:$ 5 minutes  <br> 0 1 $:$ 1 minute  <br> 1 0 $:$ 2 minutes  <br> 1 1 $:$ 3 minutes  |
| $\begin{aligned} & 3 \\ & 1 \\ & 6 \end{aligned}$ | No. of redialings | No.3 4 5 6       <br> 0 0 0 0 $:$ 16 times     <br> 0 0 0 1 $:$ 1 times     <br> 0 0 1 0 $:$ 2 times     <br> 0 0 1 1 $:$ 3 times     <br>  $\mid$        $\mid$ <br>  1 1 1 1 $:$     |
| 7 | Redialing for no response sent from the called terminal | 0: Redialing 1: No redialing |
| 8 | Not used. |  |

NOTE: Selector 7 is not applicable to the U.S.A., Belgian and Swiss versions.

## Selectors 1 through 6: Selection of redial interval and No. of redialings

The equipment redials by the number of times set by selectors 3 through 6 at intervals set by selectors 1 and 2.

This setting is effective only when selector 7 is set to "0."

## Selectors 7: Redialing for no response sent from the called terminal

This selector determines whether or not the equipment redials if no G3 command response comes from the called station after dialing within the time length set by selectors 7 and 8 of WSW09.

WSW16 (Function setting 1)

| Selector <br> No. | Function | Setting and Specifications |  |
| :---: | :--- | :--- | :--- |
| 1 | Not used. |  |  |
| 2 | CCITT superfine recommendation | $0:$ OFF | 1: ON |
| 3 | Not used. |  |  |
| 6 |  |  |  |
| 7 | Max. document length limitation | $0: 400 \mathrm{~cm}$ | $1: 90 \mathrm{~cm}$ |
| 8 | Stop key pressed during reception | $0:$ Not functional | 1: Functional |

## Selector 2: CCITT superfine recommendation

If this selector is set to "1," the equipment communicates in CCITT recommended superfine mode ( 15.4 lines $/ \mathrm{mm}$ ). If it is set to " 0, " it communicates in native superfine mode.

## Selector 7: Max. document length limitation

This selector is used to select the maximum length of a document to be sent.

## Selector 8: Stop key pressed during reception

If this selector is set to "1," pressing the Stop key can stop the current receiving operation. The received data will be lost.

WSW17 (Function setting 2)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Off-hook alarm | No. 1 2   <br> 0 0 $:$ No alarm <br> 0 1 $:$ Always valid <br> 1 X $:$ Valid except when <br>  <br>   'call reservation' <br> is selected.  |
| 3 | Power failure report output | 0: ON 1: OFF |
| 4 | Calendar clock/prompt alternate display | 0: No 1: Yes |
| 5 | Calendar clock type | 0: U.S.A. type 1: European type |
| 6 | Not used. |  |
| 7 | Non-ring reception | 0: OFF 1: ON |
| 8 | Not used. |  |

NOTE: Selector 4 is not applicable to those models having a 2-row LCD.

## Selectors 1 and 2: Off-hook alarm

These selectors activate or deactivate the alarm function which sounds an alarm when the communication is completed with the handset being off the hook.

## Selector 3: Power failure report output

This selector determines whether or not the equipment outputs a power failure report when the power comes back on.

## Selector 4: Calendar clock/prompt alternate display

If this selector is set to "1," the calendar clock and the prompt "INSERT DOCUMENT" appear alternately on the LCD while the equipment is on standby; if it is set to " 0, " only the calendar clock appears.

## Selector 5: Calendar clock type

If this selector is set to "0" (USA), the MM/DD/YY hh:mm format applies; if it is set to "1" (Europe), the $D D / M M / Y Y$ hh:mm format applies: DD is the day, $M M$ is the month, YY is the last two digits of the year, hh is the hour, and mm is the minute.

## Selector 7: Non-ring reception

Setting this selector to "1" makes the equipment receive calls without ringer sound if the ring delay is set to 0 .

WSW18 (Function setting 3)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Not used. |  |
| $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | Detection enabled time for CNG and no tone | No. 2 3   <br> 0 0 $:$ 40 sec. <br> 0 1 $:$ 0 sec. <br> 1 0 $:$ 5 sec. <br> 1 1 $:$ 80 sec. |
| $4$ | Not used. |  |
| 6 | Registration of station ID | 0: Permitted 1: Prohibited |
| 7 8 | Tone sound monitoring | No. 7 8  No monitoring <br> 0 $X$ $:$ No the <br> 1 0 $:$ Up to phase $B$ at the <br> calling station only <br> 1 1 $:$ All transmission phases <br> both at the calling and <br> called stations |

## Selectors 2 and 3: Detection enabled time for CNG and no tone

After the line is connected via the external telephone or by picking up the handset of the facsimile equipment, the equipment can detect a CNG signal or no tone for the time length specified by these selectors. The setting specified by these selectors becomes effective only when selector 8 of WSW20 is set to "1."

## Selector 6: Registration of station ID

Setting this selector to "0" permits the registration of station ID for Austrian and Czech versions.

## Selectors 7 and 8: Tone sound monitoring

These selectors set monitoring specifications of the tone sound inputted from the line.

WSW19 (Transmission speed setting)


## Selectors 1 through 6: First and last choices of transmission speed for fallback

These selectors are used to set the modem speed range. With the first transmission speed choice specified by selectors 1 through 3, the equipment attempts to establish the transmission link via the modem. If the establishment fails, the equipment automatically steps down to the next highest speed and attempts to establish the transmission link again. The equipment repeats this sequence while stepping down the transmission speed to the last choice specified by selectors 4 through 6.

If the modem always falls back to a low transmission speed (e.g., 4,800 bps), set the first transmission speed choice to the lower one (e.g., modify it from 12,000 bps to $7,200 \mathrm{bps}$ ) in order to deactivate the high-speed modem function and reduce the training time for shorter transmission time.
Generally, to save the transmission time, set the last transmission speed choice to a higher one.

## Selector 7: V. 34 mode

This selector determines whether or not the equipment communicates with the remote station in the V. 34 mode when that station supports the V. 34 mode.

WSW20 (Overseas communications mode setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | $E P^{*}$ tone prefix | $0:$ OFF 1: ON |
| 2 | Overseas communications mode (Reception) | 0: 2100 Hz 1: 1100 Hz |
| 3 | Overseas communications mode (Transmission) | 0: OFF 1: Ignores DIS once. |
| $\begin{aligned} & 4 \\ & 5 \end{aligned}$ | Min. time length from reception of CFR to start of transmission of video signals | No. 4 5   <br>  0 0 $:$ 100 ms <br>  0 1 $:$ 200 ms <br>  1 0 $:$ 300 ms <br>  1 1 $:$ 400 ms |
| $\begin{aligned} & 6 \\ & 7 \end{aligned}$ | Chattering elimination for CNG detection | No. 67 <br> $0 \quad 0$ : A (During CNG ON and OFF) <br> 01 : $B$ (During CNG OFF only) <br> $1 \quad \mathrm{X}$ : C (No elimination) |
| 8 | CNG detection on/off | 0: OFF 1: ON |

* EP: Echo protection


## Selector 1: EP tone prefix

Setting this selector to "1" makes the equipment transmit a 1700 Hz echo protection (EP) tone immediately preceding training in V. 29 modulation system to prevent omission of training signals.
Prefixing an EP tone is effective when the equipment fails to transmit at the V. 29 modem speed and always has to fall back to 4800 bps transmission.

## Selectors 2 and 3: Overseas communications mode

These selectors should be used if the facsimile equipment malfunctions in overseas communications. According to the communications error state, select the signal specifications.
Setting selector 2 to "1" allows the equipment to use 1100 Hz CED signal instead of 2100 Hz in receiving operation. This prevents malfunctions resulting from echoes, since the 1100 Hz signal does not disable the echo suppressor (ES) while the 2100 Hz signal does.
Setting selector 3 to "1" allows the equipment to ignore a DIS signal sent from the called station once in sending operation. This operation suppresses echoes since the first DIS signal immediately follows a 2100 Hz CED (which disables the ES) so that it is likely to be affected by echoes in the disabled ES state. However, such a disabled ES state will be removed soon so that the second and the following DIS signals are not susceptible to data distortion due to echoes. Note that some models when called may cause error by receiving a self-outputted DIS.

## Selectors 8: CNG detection on/off

If this selector is set to " $1, "$ the equipment detects a CNG signal according to the condition preset by selectors 2 and 3 of WSW18 after a line is connected. If it is set to " $0, "$ the equipment detects a CNG signal as long as the line is connected.

WSW21 (TAD setting 1)

| Selector <br> No. | Function | Setting and Specifications |
| :---: | :--- | :--- |
| 1 | Not used. |  |
| 7 | Erasure of message stored in the <br> memory after the message <br> transfer | $0:$ Yes |
| 8 | $1:$ No |  |

## Selector 8: Erasure of message

Setting this selector to " 0 " will erase the message recorded in the memory after the document retrieval feature transfers the message.

WSW22 (ECM setting)

| Selector <br> No. | Function | Setting and Specifications |  |
| :---: | :--- | :--- | :--- |
| 1 | ECM $^{*}$ in sending | $0:$ ON | $1:$ OFF |
| 2 | ECM $^{*}$ in receiving | $0:$ ON | $1:$ OFF |
| 3 | Not used. |  |  |
| 4 |  | $0: 0 \%$ | $1: 8 \%$ |
| 5 |  | $0: 0 \%$ | $1: 4 \%$ |
| 1 | Acceptable TCF bit error rate (\%) | $0: 0 \%$ | $1: 2 \%$ |
| 8 | (Only at 4800 bps) | $0: 0 \%$ | $1: 1 \%$ |

* ECM: Error correction mode

NOTE: Selectors 5 through 8 are applicable to the Asian versions only.

## Selectors 5 through 8: Acceptable TCF bit error rate (\%)

Setting two or more selectors to "1" produces addition of percent assigned to each selector. If you set selectors 7 and 8 to "1," the acceptable TCF bit error rate will be $3 \%$.

WSW23 (Communications setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Starting point of training check (TCF) | 0: From the head of a series of zeros <br> 1: From any arbitrary point |
| $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | Allowable training error rate | No.2 3   <br> 0 0 $:$ $0 \%$ <br> 0 1 $:$ $0.5 \%$ <br> 1 0 $:$ $1 \%$ <br> 1 1 $:$ $2 \%$ |
| 4 5 | Decoding error rate for transmission of RTN | No.4 5    <br>  0 0 $:$ $16 \%$ <br>  0 1 $:$ $14 \%$ <br>  1 0 $:$ $10 \%$ <br>  1 1 $:$ $8 \%$ |
| 6 | Issue of RTN at the occurrence of a pagination error | 0: Yes 1: No |
| 7 | Resolution level for reception | 0: Yes 1: No |
| 8 | Limitation of attenuation level | 0: Yes 1: No |

NOTE: Selector 8 is not applicable to the French versions.

## Selector 1: Starting point of training check (TCF)

At the training phase of receiving operation, the called station detects for 1.0 second a training check (TCF) command, a series of zeros which is sent from the calling station for 1.5 seconds to verify training and give the first indication of the acceptability of the line.
This selector sets the starting point from which the called station should start counting those zeros. If this selector is set to " 0, " the called station starts counting zeros 100 ms after the head of a series of zeros is detected.

If it is set to "1," the called station starts counting zeros upon detection of 10-ms successive zeros 50 ms after the head of a series of zeros is detected. In this case, if the detection of 10-ms successive zeros is too late, the data counting period will become less than 1.0 second, making the called station judge the line condition unacceptable.

## Selectors 2 and 3: Allowable training error rate

The called station checks a series of zeros gathered in training (as described in Selector 1) according to the allowable training error rate set by these selectors. If the called station judges the line condition to be accepted, it responds with CFR; if not, it responds with FTT.

## Selectors 4 and 5: Decoding error rate for transmission of RTN

The facsimile equipment checks the actual decoding errors and then transmits an RTN according to the decoding error rate (Number of lines containing an error per page $\div$ Total number of lines per page) set by these selectors.

Selector 6: Issue of RTN at the occurrence of a pagination error
If this selector is set to " 0, " the facsimile equipment transmits an RTN when a pagination error occurs due to recording lag relative to receiving.

## Selector 7: Resolution level for reception

This selector determines whether the resolution should be limited at the start of reception in the sleep mode.

## Selector 8: Limitation of attenuation level

Setting this selector to "0" limits the transmitting level of the modem to 10 dB .
This setting has priority over the settings selected by WSW02 (selectors 5 through 8) and WSW13 (selectors 5 through 8).

## WSW24 (TAD setting 2)

| Selector <br> No. | Function |  | Setting and Specifications |  |
| :---: | :--- | :--- | :--- | :--- |
| 1 | Not used. |  |  |  |
| 2 |  | No. | 3 | 4 |
|  |  |  |  |  |
|  | Time length from CML ON to | 0 | 0 | $:$ |

## Selectors 3 and 4: Time length from CML ON to start of pseudo ring backtone transmission

These selectors set the length of time from CML-ON up to the start of pseudo ring backtone transmission.

In those versions which have an OGM facility, the settings made by these selectors also apply to the length of time from CML-ON up to the start of OGM transmission.

Selectors 5 through 8: Attenuator for playback of ICM/OGM to the line
Setting two or more selectors to "1" produces addition of attenuation assigned to each selector.
This setting will not be limited by selector 8 of WSW23.

## WSW25 (TAD setting 3)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 1 4 | Not used. |  |
| $\begin{aligned} & 5 \\ & 1 \\ & 7 \end{aligned}$ | Pause between paging number and PIN | No. 5 6 7  <br> 0 0 0 $:$ 2 sec. <br> 0 0 1 $\vdots$ 4 sec. <br> 0 1 0 $\vdots$ 6 sec. <br> 0 1 1 $\vdots$ 8 sec. <br> 1 0 0 $\vdots$ 10 sec. <br> 1 0 1 $\vdots$ 12 sec. <br> 1 1 0 $\vdots$ 14 sec. <br> 1 1 1 $:$ 16 sec. |
| 8 | Not used. |  |

## Selectors 5 through 7: Pause between paging number and PIN

These selectors set the pause time between a telephone number being paged and PIN (private identification number) for the paging feature.

WSW26 (Function setting 4)

| Selector No. | Function | Setting and Specifications |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 1 | Application of DC wetting pulse | 0: OFF | 1: ON |  |
| 2 | Overvoltage limiter at the applying time of a wetting pulse | 0: ON | 1: OFF |  |
| 3 | Not used. |  |  |  |
| 4 5 | No. of CNG cycles to be detected (when the line is connected via the external telephone except in the external TAD mode) | $\begin{array}{rrr}\text { No. } 4 & 5 & \\ 0 & 0 & \text { : } \\ 0 & 1 & \vdots \\ 1 & 0 & \text { : } \\ 1 & 1 & :\end{array}$ | $\begin{aligned} & 0.5 \\ & 1 \\ & 1.5 \\ & 2 \end{aligned}$ | (A) <br> (B) <br> (C) <br> (D) |
| 6 7 | Not used. |  |  |  |
| 8 | FAX reception after the time-out of pseudo ring backtones in F/T mode | 0: Yes | 1: No |  |

NOTE: Selectors 1 and 2 are not applicable to the U.S.A. versions.

## Selectors 1 and 2: Application of DC wetting pulse and overvoltage limiter

These selectors take effect only when the UK version of the facsimile equipment is set up for the British Telecom's caller ID service or its equivalent.
Selector 2 takes effect only when selector 1 is set to "1."

## Selectors 4 and 5: No. of CNG cycles to be detected

The equipment interprets a CNG as an effective signal if it detects a CNG signal by the number of cycles specified by these selectors when the line is connected via the external telephone except in the external TAD mode.

## Selector 8: FAX reception after the time-out of pseudo ring backtones in F/T mode

If this selector is set to "0," the equipment starts receiving FAX messages when it receives a CNG signal within 10 -second no-tone period provided after the time-out of pseudo ring backtones. If no CNG is received within the period, the equipment disconnects the line.
If this selector is set to "1," the equipment disconnects the line after issuing pseudo ring backtones.

WSW27 (Function setting 5)

| Selector No. | Function | Setting and Specifications |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Definition of programmable key | 0 | TEL key | $1:$ | TEL/POLLING key |
| 2 | Ringer OFF setting | 0 | Yes | $1:$ |  |
| 3 | Not used. |  |  |  |  |
| 4 | Detection of distinctive ringing pattern |  | Yes | $1:$ |  |
| 5 1 7 | Not used. |  |  |  |  |
| 8 | Toner save mode | 0 | Yes | 1: |  |

NOTE: Selector 1 is not applicable to the U.S.A. versions.

## Selector 1: Definition of programmable key

This selector defines a programmable key as a TEL key or TEL/POLLING key.
Setting this selector to "1" allows the programmable key to function as either a TEL or POLLING key if pressed when the handset is off or on the hook, respectively.

This setting is effective only for those models having a programmable key.

## Selector 2: Ringer OFF setting

This selector determines whether or not the ringer can be set to OFF.

## Selector 4: Detection of distinctive ringing pattern

If this selector is set to "1" the equipment detects only the number of rings; if it is set to "0" the equipment detects the number of rings and the ringing time length to compare the detected ringing pattern with the registered distinctive one.

WSW28 (Function setting 6)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 3 \end{aligned}$ | Transmission level of DTMF highband frequency signal | No. $\begin{array}{rrrrr}1 & 2 & 3 & & \\ 0 & 0 & 0 & : & 0 \mathrm{~dB} \\ 0 & 0 & 1 & : & +1 \mathrm{~dB} \\ 0 & 1 & 0 & : & +2 \mathrm{~dB} \\ 0 & 1 & 1 & : & +3 \mathrm{~dB} \\ 1 & 0 & 0 & : & 0 \mathrm{~dB} \\ 1 & 0 & 1 & : & -1 \mathrm{~dB} \\ 1 & 1 & 0 & : & -2 \mathrm{~dB} \\ 1 & 1 & 1 & : & -3 \mathrm{~dB}\end{array}$ |
| $\begin{aligned} & 4 \\ & \mid \\ & 6 \end{aligned}$ | Transmission level of DTMF low-band frequency signal | No.4 5 6   <br> 0 0 0 $:$ 0 dB <br> 0 0 1 $:$ +1 dB <br> 0 1 0 $:$ +2 dB <br> 0 1 1 $:$ +3 dB <br> 1 0 0 $:$ 0 dB <br> 1 0 1 $:$ -1 dB <br> 1 1 0 $:$ -2 dB <br> 1 1 1 $:$ -3 dB |
| 7 | Current available resolution in receiving | 0 : Sends the current resolution statement <br> 1: Switches the resolution to the lower level |
| 8 | Not used. |  |

Selectors 1 through 6: Transmission level of DTMF high-/low-band frequency signal
These selectors are intended for the manufacturer who tests the equipment for the Standard.
Never access them.

## Selector 7: Current available resolution in receiving

If this selector is set to " 0, " the equipment will send the resolution statement to the calling station, telling the maximum capacity of the equipment independent of the current memory space available.

If this selector is set to "1," the equipment automatically switches the resolution to the lower level (superfine $\rightarrow$ fine $\rightarrow$ standard) if the memory space is insufficient to receive data at the designated resolution.

WSW29 (Function setting 7)

| Selector No. | Function | Setting and Specifications |  |
| :---: | :---: | :---: | :---: |
| 1 1 6 | Not used. |  |  |
| 7 | Automatic dialing by caller IDs stored in the memory | 0: Yes | 1: No |
| 8 | Beep when the memory area for the activity report becomes full | 0: No | 1: Yes |

NOTE: Selector 7 is applicable to those versions supporting the caller ID service. Note that it is not applicable to the U.S.A. versions.
NOTE: Selector 8 is applicable to the European versions only.

## Selector 7: Automatic dialing by caller IDs stored in the memory

This selector determines whether or not the automatic dialing function by caller IDs stored in the memory (see the Note below) can be accessed.
If it is set to " 0, " caller IDs stored in the memory can be called up on the LCD by the user function 6-7 and then pressing the Start key when the desired caller ID is displayed dials the caller automatically.
(Note: The equipment can store a maximum of the latest 30 incoming caller IDs together with the reception date and time in the memory.)

## Selector 8: Beep when the memory area for the activity report becomes full

If this selector is set to "1," the equipment will beep when the memory area for the activity report becomes full (as well as displaying a message on the LCD, prompting the output of the activity report).

WSW30 (Function setting 8)

| Selector <br> No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Not used. |  |
| 7 | "CHANGE DRUM SOON" <br> message | $0:$ Yes | 1: No |  |
| :---: |
| 8 |

## Selector 8: "CHANGE DRUM SOON" message

This selector determines whether or not the "CHANGE DRUM SOON" message should appear on the LCD when the service life of the laser-sensitive drum in the laser unit will expire soon.

WSW31 (Function setting 9)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Not used. |  |
| 2 | Default reduction rate for failure of automatic reduction during recording | $\begin{array}{lll}0: & 100 \% & 1: \\ & & 75 \% \text { (Letter) } \\ & 87 \% \\ & \\ & 95 \% & \text { (L4) } \\ & & \end{array}$ |
| 3 4 | Not used. |  |
| 5 | Minimum short-OFF duration in distinctive ringing | 0: $130 \mathrm{~ms} \mathrm{1:} 90 \mathrm{~ms}$ |
| 6 1 8 | Not used. |  |

## Selector 2: Default reduction rate for failure of automatic reduction during recording

This selector sets the default reduction rate to be applied if the automatic reduction function fails to record one-page data sent from the calling station in a single page of the current recording paper.

If it is set to " 0, " the equipment records one-page data at full size (100\%) without reduction; if it is set to "1," the equipment records it at the size* specified according to the current paper size.
(*The U.S.A. or Canadian versions allow the user to select the desired paper size from the control panel. According to the paper size setting, the equipment determines the reduction rate. Other versions can handle only A4-size paper, so the reduction rate is always $87 \%$.)

## Selector 5: Minimum short-OFF duration in distinctive ringing

The ringer pattern consists of short and long rings, e.g., short-short-long rings. This selector sets the minimum OFF duration following a short ring in order to avoid missing ringer tones in distinctive ringing.
If this selector is set to "1," when the short-OFF duration is a minimum of 90 ms long, then the equipment will interpret the short-OFF as OFF.

WSW32 (Function setting 10)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 1 4 | Not used. |  |
| $5$ | Default resolution | No. 5 6   <br> 0 0 $:$ Standard <br> 0 1 $:$ Fine <br> 1 0 $:$ Super fine <br> 1 1 $:$ Photo |
| $\begin{aligned} & 7 \\ & 8 \end{aligned}$ | Default contrast | No.7 8   <br> 0 X $:$ Automatic <br> 1 0 $:$ Super light <br> 1 1 $:$ Super dark |

## Selectors 5 and 6: Default resolution

These selectors set the default resolution which applies when the equipment is powered up or completes a transaction.

## Selectors 7 and 8: Default contrast

These selectors set the default contrast which applies when the equipment is powered up or completes a transaction.

WSW33 (Function setting 11)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 1 3 | Not used. |  |
| 4 5 | FAX receiving speed to be kept within the transmission speed limit to the PC | No. 4 5   <br> 0 0 $:$ $14,400 \mathrm{bps}$ <br> 0 1 $:$ $12,000 \mathrm{bps}$ <br> 1 0 $:$ $9,600 \mathrm{bps}$ <br> 1 1 $:$ $7,200 \mathrm{bps}$ |
| 6 | Report output of polled transmission requests | 0: Yes 1: No |
| 7 | Not used. |  |

NOTE: Selector 6 is not applicable to the U.S.A. versions.

## Selectors 4 and 5: FAX receiving speed to be kept within the transmission speed limit to the PC

To transmit FAX data being received from other facsimile equipment to the connected PC, you may need to keep the FAX receiving speed within the transmission speed limit to the PC. In an initial negotiation sequence for transmission, the equipment responds to the calling station with the allowable FAX receiving speed specified by these selectors.

WSW34 (Function setting 12)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 1 5 | Not used. |  |
| 6 7 | Number of DTMF tone signals for inhibiting the detection of CNG during external TAD operation | $\begin{array}{rlll} \text { No. } 6 & 7 & & \\ 0 & 0 & : & 3 \\ 0 & 1 & \vdots & 2 \\ 1 & 0 & \vdots & 1 \\ 1 & 1 & : & \text { OFF } \end{array}$ |
| 8 | CNG detection when the external telephone is connected with a line TAD mode | 0 : Only when the <br> 1: Always equipment detects itself being called |

## Selectors 6 and 7: Number of DTMF tone signals for inhibiting the detection of CNG during external TAD operation

If the equipment receives this specified number of DTMF tone signals during external TAD operation, it will not detect CNG afterwards.
If these selectors are set to "1, $1, "$ the CNG detection will not be inhibited.

## Selector 8: CNG detection when the external telephone is connected with a line in TAD

If this selector is set to " 0, " the equipment will detect a CNG signal only when it detects itself being called. If the external telephone is connected with a line before the equipment detects itself being called, the equipment will not longer detect a CNG signal.
If this selector is set to"1," the equipment will detect a CNG signal every time the external telephone is connected with a line, even without detecting itself being called.

WSW35 (Function setting 13)

| Selector <br> No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Not used. |  |
| 1 |  |  |
| 8 |  |  |

WSW36 (Function setting 14)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | ECP* mode | 0: ON 1: OFF |
| 2 | Recovery from Inactive PC Interface | 0: Disabled 1: Enabled |
| 3 | PC Power-off Recognition Time | 0: Normal 1: Long |
| 4 | Not used. |  |
| 5 | Escape from Phase C | 0: Yes 1: No |
| $\begin{aligned} & 6 \\ & 1 \\ & 8 \end{aligned}$ | Lower limit of frequency to be ignored after detection of calling signals (Ci) | $\begin{array}{llllll} \text { No. } & 6 & 7 & 8 & & \\ 0 & 0 & 0 & : & 0(\text { Not ignored }) \\ 0 & 0 & 1 & : & 4(448 \mathrm{~Hz}) \\ 0 & 1 & 0 & : & 8(244 \mathrm{~Hz}) \\ 0 & 1 & 1 & : & 12(162 \mathrm{~Hz}) \\ 1 & 0 & 0 & : & 16(122 \mathrm{~Hz}) \\ 1 & 0 & 1 & : & 20(97 \mathrm{~Hz}) \\ 1 & 1 & 0 & : & 24(81 \mathrm{~Hz}) \\ & 1 & 1 & 1 & : & 28(69 \mathrm{~Hz}) \end{array}$ |

*ECP (Enhanced Capabilities Port)

## Selector 1: ECP mode

The ECP mode enhances the normal bidirectional communications between the facsimile equipment and the connected PC for higher transmission speed.

## Selector 2: Recovery from Inactive PC Interface

If the facsimile equipment recognizes via the STB signal line that the connected PC is powered off, it will turn the PC interface outputs Low to protect the PC from hazards that could be caused by weak electric current accidentally flown from the equipment.
This selector determines whether the equipment should recover from the inactive PC interface to normal interfacing state upon receipt of data from the PC.

## Selector 3: PC Power-off Recognition Time

This selector sets the time length from when the equipment detects the PC powered off until it recognizes the detected state as power-off.
If selector 2 is set to " 0, " it is recommended that selector 3 be set to " 1 ": otherwise, the equipment may mistakenly detect PC powered off.

## Selector 5: Escape from Phase C

This selector determines whether or not the equipment will escape from phase $C$ when it detects an RTC (Return to Control) in non-ECM mode or an RCP (Return to Control Partial page) in ECM mode.

Selectors 6 through 8: Lower limit of frequency to be ignored after detection of calling signals (Ci)
At the start of reception, if the equipment detects the frequency of calling signals ( Ci ) specified by selectors 1 through 4 of WSW14, it will start the ringer sounding. When doing so, the equipment may fail to detect the calling signals normally due to noises superimposed at the time of reception. To prevent it, use selectors 6 through 8 of WSW36.
If the equipment detects higher frequencies than the lower limit specified by these selectors, it will regard them as noise and interpret that detecting state as being normal, allowing the ringer to keep sounding (until the equipment starts automatic reception of FAX data if in the FAX mode or enters the TAD mode if set in the TEL mode, according to the preset number of ringers).

WSW37 (Function setting 15)

| Selector <br> No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Not used. |  |
| $\mid$ |  |  |
| 8 |  |  |

WSW38 (Function setting 16)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Setting of the Equalizer | No. 1 2  <br> 0 $X$  <br> 1 0 Automatic <br> 1 1 : Fixed to 4 points 16 points |
| 3 | Sending Level of Guard Tone at Phase 2 | 0: Normal - 7 db 1: Normal |
| 4 | Stepping Down the Transmission Speed at Fallback Each | 0: 2400 bps 1: 4800 bps |
| $\begin{aligned} & 5 \\ & 6 \end{aligned}$ | Automatic Control of Modem's <br> EQM Gain for Proper <br> Transmission Speed Choice | No. 5 6  <br> 0 0 For higher transmission speed <br> than the current setting <br> 0 1 $:$No change from the current <br> setting <br> 1 0 $:$For lower transmission speed <br> than the current setting <br> 1 1 $:$For further lower transmission <br> than the setting made by 1,0 |
| $\begin{aligned} & 7 \\ & 8 \end{aligned}$ | Not used. |  |

NOTE: WSW38 takes effect only in the V. 34 mode.

## Selectors 1 and 2: Setting of the Equalizer

These selectors set the equalizer's training level to be applied if the facsimile equipment fails to send training due to weak line connection. If these selectors are set to " $0, \mathrm{X}$, " the modem will automatically set the appropriate training level.

## Selector 3: Sending Level of Guard Tone at Phase 2

This selector sets the sending level of guard tone for 1800 Hz to be sent at Phase 2 in the V. 34 mode.

## Selector 4: Stepping Down the Transmission Speed at Fallback Each

This selector determines how much the modem steps down the transmission speed at fallback when called by the remote station. If this selector is set to "1," the modem may step down the transmission speed from 33600 bps to 28800 bps by one-time fallback.

Selectors 5 and 6: Automatic Control of modem's EQM Gain for Proper Transmission Speed Choice
These selectors determine how the modem controls the EQM (Eye Quality Monitor) gain for proper choice of the transmission speed, which applies if the modem selects higher transmission speed than the possible speed so that it always repeats falling back.

WSW39 (Function setting 17)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 4 \end{aligned}$ | First transmission speed choice for fallback | No. 1 2 3 4   <br> No. 5 6 7 8   <br>  0 0 0 0 $:$ 2400 bps <br>  0 0 0 1 $:$ 4800 bps <br>  0 0 1 0 $:$ 7200 bps <br> 0 0 1 1 $:$ 9600 bps  <br> 0 1 0 0 $:$ 12000 bps  <br> 0 1 0 1 $:$ 14400 bps  <br> 0 1 1 0 $:$ 16800 bps  <br> 0 1 1 1 $:$ 19200 bps  |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | Last transmission speed choice for fallback | 1 0 0 0 $:$ 21600 bps <br> 1 0 0 1 $:$ 24000 bps <br> 1 0 1 0 $:$ 26400 bps <br> 1 0 1 1 $:$ 28800 bps <br> 1 1 0 0 $:$ 31200 bps <br> 1 1 0 1 $:$ 33600 bps <br> 1 1 1 0 $:$ 33600 bps <br> 1 1 1 1 $:$ 33600 bps |

NOTE: WSW39 takes effect only in the V. 34 mode.

## Selectors 1 through 8: First and last choices of transmission speed for fallback

These selectors are used to set the modem speed range. With the first transmission speed choice specified by selectors 1 through 4, the equipment attempts to establish the transmission link via the modem. If the establishment fails, the equipment automatically steps down to the next highest speed and attempts to establish the transmission link again. The equipment repeats this sequence while stepping down the transmission speed to the last choice specified by selectors 5 through 8.

If the modem always falls back to a low transmission speed (e.g., $24,000 \mathrm{bps}$ ), set the first transmission speed choice to the lower one (e.g., modify it from $31,200 \mathrm{bps}$ to $26,400 \mathrm{bps}$ ) in order to deactivate the high-speed modem function and reduce the training time for shorter transmission time.
WSW39 will be limited by selectors 3 through 8 of WSW40.

WSW40 (Function setting 18)

| Selector No. | Function | Setting and Specifications |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Not used. |  |  |  |  |
| 318 | Masking of Symbol Rate(s) | Not masking Masking |  |  |  |
|  |  | No. 3 | 0 | 1 | 3429 symbols/sec |
|  |  | No. 4 | 0 | 1 | 3200 symbols/sec |
|  |  | No. 5 | 0 | 1 | 3000 symbols/sec |
|  |  | No. 6 | 0 | 1 | 2800 symbols/sec |
|  |  | No. 7 | - | - | Not used. |
|  |  | No. 8 | 0 | 1 | 2400 symbols/sec |

NOTE: WSW40 takes effect only in the V. 34 mode.

## Selectors 3 and 8: Masking of Symbol Rate(s)

These selectors allow you to limit the transmission speed range in the V .34 mode by masking the desired symbol rate(s). Transmission speeds assigned to the symbol rates are listed below. The setting made by these selectors will limit the setting made by selectors 1 through 4 of WSW39.
If selector 3 is set to "1" to mask the 3429 symbols/second when the first transmission speed choice is 33600 bps (specified by selectors 1 through 4 of WSW39), for example, the allowable maximum transmission speed will be limited to 31200 bps. If selector 8 is set to "1" to mask the 2400 symbols/second when the first transmission speed choice is 33600 bps, then the allowable maximum transmission speed remains 33600 bps.
If selector 8 is set to "1" to mask the 2400 symbols/second when the first transmission speed choice is 21600 bps (specified by selectors 1 through 4 of WSW39), the allowable maximum transmission speed remains 21600 bps but the minimum transmission speed will be limited to 4800 bps.

| Symbol rate | Transmission speed (bps) | Symbol rate | Transmission speed (bps) | Symbol rate | Transmission speed (bps) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2400 | 2400 | 3000 | 4800 | 3429 | 4800 |
|  | 4800 |  | 7200 |  | 7200 |
|  | 7200 |  | 9600 |  | 9600 |
|  | 9600 |  | 12000 |  | 12000 |
|  | 12000 |  | 14400 |  | 14400 |
|  | 14400 |  | 16800 |  | 16800 |
|  | 16800 |  | 19200 |  | 19200 |
|  | 19200 |  | 21600 |  | 21600 |
|  | 21600 |  | 24000 |  | 24000 |
| 2800 | 4800 |  | 26400 |  | 28800 |
|  | 7200 |  | 28800 |  | 31200 |
|  | 9600 | 3200 | 4800 |  | 33600 |
|  | 12000 |  | 7200 |  |  |
|  | 14400 |  | 9600 |  |  |
|  | 16800 |  | 12000 |  |  |
|  | 19200 |  | 14400 |  |  |
|  | 21600 |  | 16800 |  |  |
|  | 24000 |  | 19200 |  |  |
|  | 26400 |  | 21600 |  |  |
|  |  |  | 24000 |  |  |
|  |  |  | 26400 |  |  |
|  |  |  | 28800 |  |  |
|  |  |  | 31200 |  |  |

WSW41 (Function setting 19)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 1 4 | Not used. |  |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | Modem Attenuator | No.5 6 7 8       <br> 0 0 0 0 $:$ -10 dBm     <br> 0 0 0 1 $:$ -11 dBm     <br> 0 0 1 0 $:$ -12 dBm     <br> 0 0 1 1 $:$ -13 dBm     <br> 0 1 0 0 $:$ -14 dBm     <br>  $\mid$        $\mid$ <br>  1 1 1 $:$ -25 dBm     |

NOTE: WSW41 takes effect only in the V .34 mode.

## Selectors 5 through 8: Modem Attenuator

These selectors are used to adjust the transmitting level of the modem when the reception level at the remote station is improper due to line loss. This function applies to super G3 protocol signals.

## [B] Printout of firmware switch data

## - Function

The equipment prints out the setting items and contents specified by the firmware switches.

## - Operating Procedure

(1) Press the $\mathbf{1}$ key twice in the initial stage of the maintenance mode.

The "PRINTING" will appear on the LCD.
(2) The equipment prints out the configuration list as shown in the figure below.
(3) Upon completion of printing, the equipment returns to the initial stage of the maintenance mode.


Configuration List

### 3.6 Operational Check of LCD

## Function

This function allows you to check whether the LCD on the control panel works normally.

## - Operating Procedure

(1) Press the $\mathbf{1}$ and 2 keys in this order in the initial stage of the maintenance mode.

The LCD shows
(2) Press the Start key. Each time you press the Start key, the LCD cycles through the displays shown at right.

(3) Press the Stop key in any process of the above display cycle. The equipment beeps for one second and returns to the initial stage of the maintenance mode.

### 3.7 Operational Check of Control Panel PCB

## - Function

This function allows you to check the control panel PCB for normal operation.

## - Operating Procedure

(1) Press the $\mathbf{1}$ and $\mathbf{3}$ keys in this order in the initial stage of the maintenance mode.

The "00 " will appear on the LCD.
(2) Press the keys and buttons in the order designated in the illustration shown below.

The LCD shows the corresponding number in decimal notation each time a key or button is pressed. Check that the displayed number is correct by referring to the illustration below.

If a key or button is pressed out of order, the equipment beeps and displays the "INVALID OPERATE" on the LCD. To return to the status ready to accept key \& button entry for operational check, press the Stop key.
(3) After the last number key or button is pressed, the equipment beeps and returns to the initial stage of the maintenance mode.
To terminate this operation, press the Stop key. The equipment returns to the initial stage of the maintenance mode.


## FAX-8650P/MFC7750



Key \& Button Entry Order

### 3.8 Sensor Operational Check

## Function

This function allows you to check whether the eight sensors (document front sensor, document rear sensor, sheet feeder cover sensor, cover sensor, registration sensor, paper ejection sensor, toner sensor, and hook switch sensor*) operate correctly.
(*The FAX-8650P has no hook switch sensor.)
In the FAX3750/MFC7750, the LCD shows the "FRRETCCVRGHATNHK" when

- the document front sensor detects no paper (FR),
- the document rear sensor detects no paper (RE),
- the sheet feeder cover is closed (TC),
- the top cover is closed (CV),
- the registration sensor detects no paper (RG),
- the paper ejection sensor detects no paper (HA),
- the toner sensor detects toner (TN), and
- the hook switch sensor detects the on-hook state (HK).

In the FAX-8650P, the LCD shows the "FRRETCCVRGHATN" when

- the document front sensor detects no paper (FR),
- the document rear sensor detects no paper (RE),
- the sheet feeder cover is closed (TC),
- the top cover is closed (CV),
- the registration sensor detects no paper (RG),
- the paper ejection sensor detects no paper (HA), and
- the toner sensor detects toner (TN).


## - Operating Procedure

(1) Press the $\mathbf{3}$ and 2 keys in this order in the initial stage of the maintenance mode. The equipment beeps 1100 Hz and 400 Hz tones cyclically through the following volumes for testing the speaker.


NOTE: To stop beeping, press the Function key (FAX3750/MFC7750) or Menu key (FAX8650P).

In the FAX3750/MFC7750, the LCD should show "FRRETCCVRGHATNHK" if the detecting conditions of the eight sensors are as defined above.

In the FAX-8650P, the LCD should show "FRRETCCVRGHATN" if the detecting conditions of the seven sensors are as defined above.
(2) Change the detecting conditions (e.g., insert paper through the document sensors or the registration sensor, open the sheet feeder cover or the top cover, jam paper at the paper outlet, remove the toner cartridge, and lift up the handset), and then check that the indication on the LCD changes according to the sensor states.
(3) To stop this operation and return the equipment to the initial maintenance mode, press the Stop key.

### 3.9 CIS Scanner Area Setting

## Function

The equipment sets the CIS scanner area and stores it into the EEPROM.

## - Operating Procedure

(1) Press the 5 key twice in the initial stage of the maintenance mode.

The "SCANNER AREA SET," "BLACK LEVEL INIT," and "WHITE LEVEL INIT" will appear on the LCD in this order.

The equipment checks and sets the area to be scanned.
If no error is noted, the equipment returns to the initial stage of the maintenance mode.
If any error is noted, the "SCANNER ERROR" will appear on the LCD. To return the equipment to the initial stage of the maintenance mode, press the Stop key.

### 3.10 EEPROM Customizing

## - Function

This function allows you to customize the EEPROM according to language, function settings, and firmware switch settings. The customizing codes list is given in Appendix 1.

NOTE: If you replace the main PCB, be sure to carry out this procedure.

## - Operating Procedure

(1) Press the $\mathbf{7}$ and $\mathbf{4}$ keys in this order in the initial stage of the maintenance mode.

The current customizing code (e.g., 1001 in the case of FAX3750 U.S.A. versions) appears.
(2) Enter the desired customizing code (e.g., 0002 in the case of FAX3750 Canadian versions).

The newly entered code appears.
NOTE: If a wrong 4-digit code is entered, the equipment will malfunction.
(3) Press the Start key.

The equipment saves the setting and returns to the initial stage of the maintenance mode.
If you press the Stop key or no keys are pressed for one minute in the above procedure, the equipment stops the procedure and returns to the initial stage of the maintenance mode.

### 3.11 Equipment Error Code Indication

## - Function

This function displays an error code of the last error on the LCD.

## - Operating Procedure

(1) Press the 8 and 2 keys in this order in the initial stage of the maintenance mode.

The LCD shows the "MACHINE ERROR X X. ."
(2) To stop this operation and return the equipment to the initial stage of the maintenance mode, press the Stop key.

### 3.12 Output of Transmission Log to the Telephone Line

## - Function

This function outputs the transmission log (that the equipment has stored about the latest Otransmission) to the telephone line. It allows the service personnel to receive the transmission log of the user's equipment at a remote location and use it for analyzing problems arising in the user's equipment.

## ■ Operating Procedure

(1) If the user's equipment has a transmission-related problem, call the user's equipment at a remote location from your equipment.
(2) If the line is connected, have the user perform the following:

1) FAX3750/MFC7750: Press the Function, Mode, and $\mathbf{0}$ keys in this order.

FAX-8650P: Press the Menu, Mode, and $\mathbf{0}$ keys in this order.
2) Press the 8 and 7 keys.

The above operation makes the user's equipment send CNG to your equipment for sending the transmission log.
(3) If you hear the CNG sent from the user's equipment, press the Start key of your equipment. Your equipment will start to receive the transmission log from the user's equipment.

### 3.13 Cancellation of the Memory Security Mode (For the FAX-8650P)

## - Function

This procedure can cancel the memory security mode. Use this procedure if the user forgets his/her password entered when setting the memory security mode so as not to exit from the memory security mode.

NOTE: Carrying out this procedure will lose passwords previously entered but retain FAX messages and ICM received in the memory security mode.

## Operating Procedure

(1) When the SECURE MODE is displayed on the LCD, hold down the Menu key and press the \# key. Within two seconds, start to press the 2, 7, 9, 0, and 0 keys.
The memory security mode will be canceled and the equipment returns to the calendar clock screen.

## CHAPTER VI.

## ERROR INDICATION AND TROUBLESHOOTING

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## 1. ERROR INDICATION

To help the user or the service personnel promptly locate the cause of a problem (if any), the facsimile equipment incorporates the self-diagnostic functions which display error messages for equipment errors and communications errors.

For the communications errors, the equipment also prints out the transmission verification report and the communications list.

### 1.1 Equipment Errors

If an equipment error occurs, the facsimile equipment emits an audible alarm (continuous beeping) for approximately 4 seconds and shows the error message on the LCD. For the error messages, see [ 1 ] below.

To display detailed error information, use the maintenance-mode function code 82 described in Chapter V, Section 3.11 (that is, make the equipment enter the maintenance mode and then press the 8 and 2 keys). Following the MACHINE ERROR, one of the error codes listed in [ 2 ] will appear on the LCD.

## [1] Error messages on the LCD

| Messages on the LCD | Probable Cause |
| :--- | :--- |
| CHECK PAPER | Even after paper pulling-in operation, the registration sensor <br> does not detect paper. |
| COVER OPEN | The cover sensor detects that the top cover is not closed or the <br> sheet feeder cover sensor detects that the sheet feeder cover is <br> not closed. |
| PRINTER JAM | (1)The paper ejection sensor stays OFF even after the <br> registration sensor has gone OFF and the paper has been <br> fed by the specified amount. <br> (2) The paper ejection sensor stays ON even after it has came <br> ON and the paper has been fed by the specified amount. |
| DOCUMENT JAM | (1)Document jam <br> Tegistered by firmware switch WSW16. (Refer to Chapter V, <br> Section 3.5.) <br> (Both the document front and rear sensors stay ON after the <br> document has been fed by the registered length.) <br> (2)The document rear sensor detects no trailing edge of a <br> document after the document has been fed by 400 cm. <br> (The document rear sensor stays ON even after the <br> document has been fed when the document front and rear <br> sensors were OFF and ON, respectively.) |


| Messages on the LCD | Probable Cause |
| :---: | :---: |
| DOCUMENT JAM | - Document loading error <br> (1) The document rear sensor detects no leading edge of a document within 10 seconds from the start of document loading operation. <br> (The document rear sensor stays OFF even after the document has been fed when the document front sensor was ON.) <br> (2) The loaded document is too short. <br> (Since the document is shorter than the distance between the document front and rear sensors, the document front sensor is turned OFF before the document rear sensor is turned ON.) |
| CLEAN UP SCANNER | In the scanning compensation data list printed by the mainte-nance-mode function code 05 , less than fifty percent of the white level data is faulty. <br> (This message may appear only in the maintenance mode.) |
| SCANNER ERROR | In the scanning compensation data list printed by the maintenance-mode function code 05 , fifty percent or more of the white level data is faulty. <br> (This message may appear only in the maintenance mode.) |
| TONER LOW | The toner sensor has detected that there is not enough toner. |
| TONER EMPTY | The toner sensor has detected that there is no toner. If this message appears, recording is no longer possible. |
| SET CARTRIDGE | The toner sensor has detected that no toner cartridge is loaded. |
| COOLING DOWN $<$ PLEASE WAIT < <br> (Appear alternately.) | The toner thermister has detected that the toner temperature exceeded the specified level. If the temperature exceeds the preset level, recording is no longer possible. |
| MACHINE ERROR $X X<$ PRESS STOP KEY< <br> (Appear alternately.) | "XX" indicates an error code. Refer to [ 2 ] on pages VI-4 and VI-5. |
| CHANGE DRUM SOON | The service life of the drum unit will expire soon. This message appears for one minute. <br> (You can turn this message indication on or off by the maintenance-mode function code 10, WSW30, selector 8. Refer to Chapter V, Section 3.5.) |
| PC BUSY OR FAIL | After connected with the host computer, the equipment has received no response from the computer. (A communications error has occurred.) |


| Messages on the LCD | Probable Cause |
| :--- | :--- |
| PLS OPEN COVER | To display the relating detailed error code, use maintenance- <br> mode function code 82. (Refer to Chapter V, Section 3.11.) <br> If this message appears, open and close the top cover. The <br> message may disappear if opening/closing the top cover <br> removes the error. If the error persists, the "MACHINE ERROR <br> $\underline{X} \underline{X}$ will appear instead of this message. |

If only an alarm beep is heard without any message on the LCD when the equipment is powered up, the ROM or RAM will be defective.

## [ 2] Error codes shown in the "MACHINE ERROR X $\underline{X}$ " message

| $\begin{gathered} \text { Error Code } \\ \underline{X} \underline{X} \\ \text { (Hex.) } \end{gathered}$ | Error factor |
| :---: | :---: |
| ( 71 | Laser scanner motor does not lock. ) |
| ( 72 | Cannot detect Beam Detect signal. ) |
| ( 73 | No toner cartridge loaded. ) |
| ( 74 | Toner empty. ) |
| ( 75 | In-house temperature error. ) |
| ( 76 | Fixing heater harness disconnected or broken. ) |
| ( 77 | Heater thermister short circuit.) |
| ( 78 | Heater thermister harness disconnected or broken. ) |
| ( 79 | Toner thermister disconnected or broken. ) |
| ( 80 | Paper size setting error. ) |
| ( 82 | Paper feeding error. ) |
| ( 83 | Paper jam. The registration sensor remains ON.) |
| ( 84 | Paper jam. The paper ejection sensor remains ON. ) |
| ( 88 | Paper jam. Even after the registration sensor has gone OFF, the paper ejection sensor still stays OFF.) |
| ( A1 | Top cover opened. ) |
| ( A 2 | Document too long to scan. ) |
| ( A3 | Document not detected by the document rear sensor. ) |
| ( A4 | $50 \%$ or more faulty of white level data.) |
| ( A7 | One-line feeding time-out error.) |
| ( A8 | One-line scanning time-out error. ) |
| ( A9 | Abnormal scanning reference voltage. ) |
| ( AC | Less than $50 \%$ faulty of white level data. ) |

Error codes in parentheses do not appear in the "MACHINE ERROR $\underline{X} \underline{X}$ ", since those errors are displayed as messages described in "[ 1 ] Error messages on the LCD." Those error codes appear in the communications error list if an equipment error occurs during communications. Refer to Section 1.2, (13).

| Error Code <br> ( $\mathrm{X}-\bar{X}$ <br> (.) |  |
| :---: | :--- |
| ( B9 | Light emission intensity error of the LED array. ) |
| ( D5 | The MODEM fails to complete the command transmission sequence. ) |
| ( E4 | Out of recording paper. ) |
| E6 | Write error in EEPROM. |
| ( E8 | Data scanning error during transmission. ) |
| ( EA | Document removed in phase B.) |
| F3 | Voice message recording or playing-back not started. |
| ( F5 | EOL not found in page memory transmission mode. ) |
| ( F6 | PC interface error. ) |

Error codes in parentheses do not appear in the "MACHINE ERROR $\underline{X} \underline{X}$ ", since those errors are displayed as messages described in "[ 1 ] Error messages on the LCD." Those error codes appear in the communications error list if an equipment error occurs during communications. Refer to Section 1.2, (13).

### 1.2 Communications Errors

If a communications error occurs, the facsimile equipment
(1) emits an audible alarm (intermittent beeping) for approximately 4 seconds,
(2) displays the corresponding error message, and
(3) prints out the transmission verification report if the equipment is in sending operation.

■ Definition of Error Codes on the Communications List
(1) Calling

| Code 1 | Code 2 | Causes |
| :--- | :--- | :--- |
| 10 | 08 | Wrong number called. |
| 11 | 01 | No dial tone detected before start of dialing. |
| 11 | 02 | Busy tone detected before dialing. |
| 11 | 03 | 2nd dial tone not detected. |
| 11 | 05 | No loop current detected. ${ }^{*}$ |
| 11 | 06 | Busy tone detected after dialing or called. |
| 11 | 07 | No response from the remote station in sending. |
| 11 | 10 | No tone detected after dialing. |
|  |  |  |
| 17 | 07 | No response from the calling station in receiving. |
|  |  |  |

*Available in German versions only.
(2) Command reception

| Code 1 | Code 2 | Causes |
| :--- | :--- | :--- |
| 20 | 01 | Unable to detect a flag field. |
| 20 | 02 | Carrier was OFF for 200 ms or longer. |
| 20 | 03 | Abort detected ("1" in succession for 7 bits or more). |
| 20 | 04 | Overrun detected. |
| 20 | 05 | A frame for 3 seconds or more received. |
| 20 | 06 | CRC error in answerback. |
| 20 | 07 | Undefined command received. |
| 20 | 08 | Invalid command received. |
| 20 | 09 | Command ignored once for document setting or for dumping-out <br> at turn-around transmission. <br> 200 OA T5 time-out error  <br> 20 0B CRP received. <br> 20 $0 C$ EOR and NULL received. |

(3) Compatibility [checking the NSF and DIS]

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 32 | 01 | Remote terminal only with V.29 capability in 2400 or 4800 bps <br> transmission. |
| 32 | 02 | Remote terminal not ready for polling. |
|  |  |  |
| 32 | 10 | Remote terminal not equipped with password function or its <br> password switch OFF. |
| 32 | 11 | Remote terminal not equipped with or not ready for confidential <br> mail box function. |
| 32 | 12 | Remote terminal not equipped with or not ready for relay <br> broadcasting function. |
| 32 | 13 | No confidential mail in the remote terminal. <br> 32 14 |
| The available memory space of the remote terminal is less than <br> that required for reception of the confidential or relay broad- <br> casting instruction. |  |  |
|  |  |  |
|  |  |  |

(4) Instructions received from the remote terminal [checking the NSC, DTC, NSS, and DCS]

| Code 1 | Code 2 | Causes |
| :--- | :--- | :--- |
| 40 | 02 | Illegal coding system requested. |
| 40 | 03 | Illegal recording width requested. |
| 40 | 05 | ECM requested although not allowed. |
| 40 | 06 | Polled while not ready. |
| 40 | 07 | No document to send when polled. |
| 40 | 10 | Nation code or manufacturer code not coincident. |
| 40 | 11 | Unregistered group code entered for relay broadcasting function, <br> or the specified number of broadcasting subscribers exceeding <br> the limit. |
| 40 | 12 | Retrieval attempted when not ready for retrieval. |
| 40 | 13 | Polled by any other manufacturers' terminal while waiting for <br> secure polling. |
| 40 | 17 | Invalid resolution selected. |
| 40 |  |  |
| 40 |  |  |
| 40 |  |  |

(5) Command reception [checking the NSF and DIS after transmission of NSS and DCS]

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 50 | 01 | Vertical resolution capability changed after compensation of <br> background color. |
|  |  |  |
|  |  |  |
|  |  |  |

(6) ID checking

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 63 | 01 | Password plus "lower 4 digits of telephone number" not <br> coincident. |
| 63 | 02 | Password not coincident. |
| 63 | 03 | Polling ID not coincident. |
| 63 | 04 | Entered confidential mail box ID uncoincident with the mail box <br> ID. |
| 63 | 05 | Relay broadcasting ID not coincident. |
| 63 | 06 | Entered retrieval ID uncoincident with that of the mail box ID. |
|  |  |  |
|  |  |  |
|  |  |  |

(7) DCN reception

| Code 1 | Code 2 | Causes |
| :---: | :--- | :--- |
| 74 |  | DCN received. |
|  |  |  |
|  |  |  |
|  |  |  |

(8) TCF transmission/reception

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 80 | 01 | Fallback impossible. |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

## (9) Signal isolation

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 90 | 01 | Unable to detect video signals and commands within 6 seconds <br> after CFR is transmitted. |
| 90 | 02 | Received PPS containing invalid page count or block count. |
|  |  |  |
|  |  |  |

(10) Video signal reception

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| A0 | 03 | Error correction sequence not terminated even at the final <br> transmission speed for fallback. |
| A0 | 11 | Receive buffer empty. (5-second time-out) |
| A0 | 12 | Receive buffer full during operation except receiving into <br> memory. |
| A0 | 13 | Decoding error continued on 500 lines. |
| A0 | 14 | Decoding error continued for 10 seconds. |
| A0 | 15 | Time-out: Five seconds or more for one-line transmission. |
| A0 | 16 | RTC not found and carrier OFF signal detected for 6 seconds. |
| A0 | 17 | RTC found but no command detected for 60 seconds. |
| A0 | 18 | Receive buffer full during receiving into memory. |
| A8 | 01 | RTN, PIN, or ERR received at the calling terminal.* |
| A9 | 01 | RTN, PIN, or ERR received at the called terminal.* |

* Available in German versions only


## (11) General communications-related

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| B0 | 02 | Unable to receive the next-page data. |
| B0 | 03 | Unable to receive polling even during turn-around transmission <br> due to call reservation. |
| B0 | 04 | PC interface error. |
|  |  |  |

(12) Transmission in V. 34 mode

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| C0 | 01 | No common modulation mode or failed to poll. |
| C0 | 02 | Unable to detect JM. |
| C0 | 03 | Unable to detect CM. |
| C0 | 04 | Unable to detect CJ. |
| C0 | 10 | Cannot finish V. 34 negotiation or training. |
| C0 | 11 | Modem error detected during V. 34 negotiation or training. (For <br> modem error details, refer to the table below.) |
| C0 | 20 | Modem error detected during sending of commands. (For modem <br> error details, refer to the table below.) |
| C0 | 21 | Modem error detected during receiving of commands. (For <br> modem error details, refer to the table below.) |
| C0 | 22 | Control channel connection time-out. <br> C0 30 |
| C0 | 31 | Modem error detected during sending of video signals. (For <br> modem error details, refer to the table below.) |
| modem error details, refer to the table below.) |  |  |

Modem error details (Code 3)

| Code 3 |  |
| :---: | :--- |
| 21 | Timeout waiting for INFOO. |
| 22 | Checksum error in INFO0. |
| 23 | Timeout waiting for tone A or B. |
| 24 | Timeout waiting for first phase reverse. |
| 25 | Timeout waiting for probing cut-off tone. |
| 26 | Timeout waiting for second phase reverse. |
| 27 | Timeout waiting for end of probing. |
| 28 | Timeout waiting for third phase reverse. |
| 29 | Timeout waiting for INFO1. |
| 2 A | Checksum error in INFO1. |


| Code 3 | Causes |
| :---: | :---: |
| 2B | Tone detected preceding INFOO. |
| 2 C | Unexpected INFO0 detected. |
| 31 | Timeout waiting for turning off the receive control channel. |
| 91 | Error occurred in the first CC train. |
| 92 | Timeout waiting for PPh. |
| 93 | Tone A/B detected in the CC retrain. |
| 94 | Timeout waiting for ALT. |
| 95 | ACh found. |
| 96 | FED turned off during reception of CC data. |
| 97 | Timeout waiting for turning off the CC. |
| A1 | Retraining forced for problems not fixed in phase 2. |
| B0 | Problem with S-sequence of HDX-resync. |
| B1 | FED turned off in the S-sequence of HDX-resync. |
| B2 | S-sequence finished before prediction in HDX-resync. |
| B3 | Timeout waiting for S-Sbar in HDX-resync. |
| B4 | Timeout waiting for S-Sbar in HDX-resync. |
| B5 | Timeout waiting for S in HDX-resync. |
| B6 | Timeout waiting for synchronization with PP. |
| C0 | Problem with S-sequence in phase 3. |
| C1 | FED turned off in the S-sequence in phase 3. |
| C2 | S-sequence finished before prediction in phase 3. |
| C3 | Timeout waiting for S-Sbar in phase 3. |
| C4 | Timeout waiting for S-Sbar in phase 3. |
| C5 | Timeout waiting for S in phase 3. |
| C7 | Training after TRN failure. |
| D0 | Problem with S-sequence in phase 4. |
| D1 | FED turned off in S-sequence in phase 4. |
| D2 | S-sequence finished before prediction in phase 4. |
| D3 | Timeout waiting for S-Sbar in phase 4. |
| D4 | Timeout waiting for S-Sbar in phase 4. |


| Code 3 | Causes |
| :---: | :--- |
| D5 | Timeout waiting for S in phase 4. |
| D6 | Timeout waiting for MP. |
| D8 | Timeout waiting for E. |
| DA | Timed out in re-negotiation of the transmitter rate. |
| DB | Timed out in the transmitter MPh. |
| E2 | Retraining detected in phase 2. |
| E3 | Retraining detected in phase 3. |
| E4 | Retraining detected in phase 4. |
| FE | DTR turned off during retraining. |
| FF | Tx set-abort flag. |
| 71 | Did not write onto the first mapping frame. |

(13) Maintenance mode

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| E0 | 01 | Failed to detect 1300 Hz signal in burn-in operation. |
| E0 | 02 | Failed to detect PB signals in burn-in operation. |
|  |  |  |
|  |  |  |

(14) Equipment error

| Code 1 | Code 2 | Causes |
| :---: | :---: | :---: |
| FF | $\underline{\mathrm{X}} \underline{\mathrm{X}}$ | Equipment error (For $\underline{\mathrm{X}} \underline{\mathrm{X}}$, refer to Section 1.1 [ 2 ].) |
|  |  |  |
|  |  |  |

## 2. TROUBLESHOOTING

### 2.1 Introduction

This section gives the service personnel some of the troubleshooting procedures to be followed if an error or malfunction occurs with the facsimile equipment. It is impossible to anticipate all of the possible problems which may occur in future and determine the troubleshooting procedures, so this section covers some sample problems. However, those samples will help service personnel pinpoint and repair other defective elements if he/she analyzes and examines them well.

### 2.2 Precautions

Be sure to observe the following to prevent the secondary troubles from happening:
(1) Always unplug the AC power cord from the outlet when removing the covers and PCBs, adjusting the mechanisms, or conducting continuity testing with a circuit tester.
(2) When disconnecting the connectors, do not pull the lead wires but hold the connector housings.
(3) Before handling the PCBs, touch a metal portion of the machine to discharge static electricity charged in your body.
When repairing the PCBs, handle them with extra care.
After repairing the defective section, be sure to check again if the repaired section works correctly. Also record the troubleshooting procedure so that it would be of use for future trouble occurrence.

### 2.3 Checking prior to Troubleshooting

Prior to proceeding to the troubleshooting procedures, check that:
(1) Each voltage level on $A C$ input lines and $D C$ lines is correct.
(2) All cables and harnesses are firmly connected.
(3) None of the fuses are blown.

### 2.4 Troubleshooting Procedures

## [ 1] Control panel related

| Trouble | Check: |
| :---: | :---: |
| (1) LCD shows nothing. | Panel-main harness between the main PCB and the control panel PCB <br> Control panel PCB <br> Low-voltage power supply PCB <br> Main PCB <br> LCD |
| (2) Control panel inoperative. | Panel-main harness between the main PCB and the control panel PCB <br> Control panel PCB <br> FPC key <br> Main PCB |

## [ 2 ] Telephone related

| Trouble | Check: |
| :--- | :--- |
| (1) No phone call can be made. | FPC key <br> Control panel PCB <br> NCU PCB <br> Main PCB |
| (2) Speed dialing or one-touch |  |
| dialing will not work. |  |$\quad$| Ordinary dialing function (other than the speed and |
| :--- |
| one-touch dialing) |
| If it works normally, check the main PCB; if not, refer |
| to item (1) above. |

## [3] Communications related

| Trouble | Check: |
| :---: | :---: |
| (1) No tone is transmitted. | Main PCB |
|  | NCU PCB |

[4] Paper/document feeding related

| Trouble |  |
| :--- | :--- |
| (1) Neither "COPY: PRESS COPY" <br> nor "FAX: NO. \& START" <br> message appears although <br> documents are set. | Sensors by using the maintenance-mode function <br> code 32. (Refer to Chapter V, Section 3.8.) <br> Document front sensor actuator and document rear <br> sensor actuator <br> Main PCB |
| (2) Document not fed. | ADF and its related sections <br>  <br>  <br>  <br>  <br>  <br> Scanner motor and its harness <br> Document feed rollers and their related gears <br> Main PCB |
| (4) Recument double feeding | ADF parts |
|  | Multi-purpose sheet feeder |
|  | Drum unit |
|  | Heat-fixing unit |
|  | Gear drive unit |
|  | Main PCB |

## [5] Print-image related

If the received or sent image has any problem, first make a copy with the facsimile equipment.
If the copied image is normal, the problem may be due to the remote terminal; if it is abnormal, proceed to the following checks:

| Trouble | Action to be taken |
| :---: | :---: |
| (1) Completely blank | At the scanner <br> Check the following components: <br> - CIS harness <br> - Main PCB <br> - CIS unit <br> At the printer side <br> Clean the high-voltage contacts for the developer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts in the illustration given on page VI-23) <br> Check the connection of the laser diode harness on the main PCB. <br> Replace the main PCB. |
| (2) All black | At the scanner <br> Check the following components: <br> - CIS harness <br> - CIS unit <br> - Main PCB <br> At the printer side <br> Clean the high-voltage contacts for the grid and corona wire on the drum unit, main cover, and high-voltage power supply PCB. (Contacts and in the illustration given on page VI-23) <br> Check the connection of the main-high-voltage flat cable. <br> Replace the drum unit. <br> Replace the main PCB. |


| Trouble | Action to be taken |
| :---: | :---: |
| (3) Light | At the scanner <br> Check the following components: <br> - CIS unit <br> - Main PCB <br> At the printer side <br> Replace the toner cartridge with a new one and print 4 to 5 pages. If the problem persists, proceed to the next step. <br> Remove the toner cartridge and start printing. If printing takes place, clean the toner sensor or replace the toner sensor PCB. <br> Clean the high-voltage contacts for the transfer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts in the illustration given on page VI-23) <br> Clean the high-voltage contacts for the developer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts in the illustration given on page VI-23) <br> Clean the grounding contacts on the drum unit, gear drive unit, and main cover. (Contacts and in the illustration given on page VI-23) <br> Check the connection of the main-high-voltage flat cable. <br> Replace the drum unit. <br> Replace the high-voltage power supply PCB. <br> Replace the main PCB. |
| (4) Dark | At the scanner <br> Check the following components: <br> - CIS unit <br> - Main PCB <br> At the printer side <br> Slide the wire cleaner tab to clean the corona wire inside the drum unit. <br> Clean the high-voltage contacts for the grid and corona wire on the drum unit, main cover, and high-voltage power supply PCB. (Contacts and in the illustration given on page VI-23) <br> Replace the drum unit. |


| Trouble | Action to be taken |
| :--- | :--- |
| (5) Black and blurred vertical |  |
| stripes |  |\(\left.\quad \begin{array}{l}\begin{array}{l}At the scanner <br>

Check the following components: <br>
- CIS unit\end{array} <br>
At the printer side <br>
Clean the paper path which may be contaminated with toner. <br>
Slide the wire cleaner tab to clean the corona wire inside the <br>
drum unit. <br>
Make sure that the wire cleaner tab is returned to its home <br>
position. <br>
Replace the drum unit. <br>

Replace the heat-fixing unit.\end{array}\right]\)| At the printer side |
| :--- |
| If the horizontal stripes appear at 94-mm or 17-mm intervals, |
| replace the drum unit. |
| If they appear at 54-mm intervals, replace the heat-fixing |
| unit. |


| Trouble | Action to be taken |
| :---: | :---: |
| (9) Faulty image registration (Leading edge of image starts too late on paper) | At the printer side <br> Instruct the user not to load paper exceeding the limit mark on the multi-purpose sheet feeder. <br> Instruct the user to use the recommended types of paper. <br> Replace the multi-purpose sheet feeder. <br> Replace the gear drive unit. |
| (10) Image distortion or improper image alignment | In communications <br> Check the following components: <br> - Error code displayed. (Refer to Section 1, "ERROR INDICATION" in this chapter.) <br> - NCU PCB <br> - Main PCB <br> At the scanner <br> Check the following components: <br> - Separator roller and its related sections <br> - Document feed rollers and their related gears <br> - Scanner motor and its harness <br> - Main PCB <br> At the printer side <br> Check that the laser unit is secured with the screws without looseness. <br> Check the connection of the polygon motor flat cable on the main PCB. <br> Replace the laser unit. |


| Trouble | Action to be taken |
| :--- | :--- |
| (11) Blurred at either side | At the printer side <br> Shake the toner cartridge. If the problem persists, replace it. <br> Check that the equipment is placed on a flat surface. <br> Shake the drum unit from left to right and front to back. |
| (12) Dirt back of paper | At the printer side <br> Replace the drum unit. <br> Replace the heat-fixing unit. |
| (13) Poor fixing | At the printer side <br> Instruct the user to use paper of the recommended weight <br> (less than 36 lb./m²). <br> Replace the heat-fixing unit. |

## Location of High-voltage Contacts and Grounding Contacts

## Grounding Contacts

## High-voltage Contacts



## brother.

## FAX3750/FAX-8650P/MFC7750

## Appendix 1. EEPROM Customizing Codes

## EEPROM Customizing Codes

This function allows you to customize the EEPROM according to language, function settings, and firmware switch settings.

## - Operating Procedure

(1) FAX3750/MFC7750: To make the equipment enter the maintenance mode, press the Function, *, 2, 8, 6, and 4 keys in this order.
$k$ Within 2 seconds $\rightarrow$
FAX-8650P: To make the equipment enter the maintenance mode, press the Menu, *, 2, 8, 6, and 4 keys in this order.
$\leftarrow$ Within 2 seconds $\rightarrow$
The equipment beeps for approx. one second and displays "【 MAINTENANCE \| \| " on the LCD.
(2) Press the 7 and 4 keys in this order in the initial stage of the maintenance mode. The current customizing code (e.g., 1001 in the case of FAX3750 U.S.A. versions) appears.
(3) Enter the desired customizing code (e.g., 0002 in the case of FAX3750 Canadian versions). The newly entered code appears.
NOTE: If a wrong 4-digit code is entered, the equipment will malfunction.
(4) Press the Start key.

The equipment saves the setting and returns to the initial stage of the maintenance mode.
If you press the Stop key or no keys are pressed for one minute in the above procedure, the equipment stops the procedure and returns to the initial stage of the maintenance mode.

- EEPROM Customizing Codes List

| Versions | Model |  |  |
| :--- | :---: | :---: | :---: |
|  | FAX3750 | MFC7750 | FAX-8650P |
| U.S.A. | 1001 | 1101 | - |
| CANADA | 0002 | - | - |
| GERMANY | - | - | 0003 |
| U.K. | - | - | 0004 |
| FRANCE | - | - | 0005 |
| NORWAY | - | - | 0007 |
| BELGIUM | - | - | 0008 |
| NETHERLANDS | - | - | 0009 |
| SWITZERLAND | - | - | 0010 |
| SWEDEN | 0006 | - | 0026 |
| AUSTRALIA | 0027 | - | - |
| NEW ZEALAND | - | - |  |

# FAX3750/FAX-8650P/MFC7750 

## Appendix 2. Circuit Diagrams

A. Main PCB
B. Modem PCB
C. Network Control Unit (NCU) PCB
D. Control Panel PCB
E. Power Supply PCBs

# FAX3750/FAX-8650P/MFC7750 

## Appendix 2. Circuit Diagrams

A. Main PCB
B. Modem PCB
C. Network Control Unit (NCU) PCB
D. Control Panel PCB
E. Power Supply PCBs
















yl 2 panel key matrix reference table 1

| key no. | key name MC (BASE) | key coem |
| :---: | :---: | :---: |
| 1 | Function | 01 |
| 2 | $\leftarrow$ | 07 |
| 3 | set | 0 F |
| 4 | $\longrightarrow$ | 17 |
| 5 | C1ear | 1 F |
| 6 | Hold | 05 |
| 7 | $10 \mathrm{KEY}-1$ | 00 |
| 8 | $10 \mathrm{KEY}-2$ | 09 |
| 9 | $10 \mathrm{KEY-3}$ | 11 |
| 10 | Volume Hign | 19 |
| 11 | Redial/Pause | 04 |
| 12 | $10 \mathrm{KEY}-4$ | 0 c |
| 13 | $10 \mathrm{KEY}-5$ | 15 |
| 14 | 10 KEY -6 | 14 |
| 15 | volume Low | 10 |
| 16 | Speed Dial | 06 |
| 17 | $10 \mathrm{KEY}-7$ | ов |
| 18 | 10 KEY -8 | OE |
| 19 | 10 KEY -9 | 16 |
| 20 | Soeaker Phone | 03 |
| 21 | 10 KEY -* | 02 |
| 22 | 10 KEY -0 | 0 A |
| 23 | 10KEY-\# | 13 |
| 24 | Snift | 12 |
| 25 | Tel-index | 27 |
| 26 | Resolution | 21 |
| 27 | Mode | 31 |
| 28 | Help/broadcast | 37 |
| 29 | 1touch-01/13 | 10 |
| 30 | 1 touch-02/14 | 24 |
| 31 | 1touch-03/15 | 25 |
| 32 | 1TOUCH-04/16 | 34 |
| 33 | 1TOUCH-05/17 | 1 E |
| 34 | 1TOUCH-06/18 | 26 |
| 35 | 1 Touch-07/19 | 23 |
| ${ }^{6} 6$ | 1TOUCH-08/20 | 33 |


| KEy no. | key name MC (BASE) | key coe |
| :---: | :---: | :---: |
| 37 | 1 TOUCH-09/21 | 1 B |
| 38 | 1TOUCH-10122 | 1 A |
| 39 | 1TOUCH-11/23 | 22 |
| 40 | 1TOUCH-12/24 | 32 |
| 41 | Record | 39 |
| 42 | Erase | ${ }^{\text {B }}$ |
| 43 | Play | 3 A |
| 44 | On/oft Line | 3 D |
| 45 | FF/Cont | 3 c |
| 46 | Test/Reset | 2 B |
| 47 | Enlarge | 29 |
| 48 | Reduse | 2 F |
| 49 |  |  |
| 50 | cooy/start | 2 E |
| 51 | sort | 35 |
| 52 | photo | 20 |
| 53 | stop | 36 |
| 54 | Fax/Start | 2 A |
| 55 | Print Priority | 3 E |

yl 2 panel key matrix reference table 2

|  | $\begin{gathered} \mathrm{K} O \end{gathered}$ | $\begin{array}{llll} \mathrm{K} & \mathrm{O} & 1 \\ \mathrm{P} 1 & 1 & \text { Pr } \end{array}$ |  | $\begin{gathered} \mathrm{K} O 3 \\ \mathrm{P} 1.7 \mathrm{p} \end{gathered}$ | $\begin{gathered} \mathrm{K} O 4 \\ \mathrm{P} 1.9 \mathrm{O} \end{gathered}$ |  | $\begin{aligned} & \mathrm{K} O 6 \\ & \mathrm{P} 1 \cdot 13 \mathrm{p} \end{aligned}$ | $\left\|\begin{array}{ll} \mathrm{K} O & \mathrm{O} \\ \mathrm{P} 1 \cdot 1 \cdot 15 \mathrm{P} \end{array}\right\|$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { K } 100 \\ & \text { P1.14P } \end{aligned}$ | 1 | 8 | 9 | 10 | 26 | 47 | 27 | 41 |
| $\begin{aligned} & \mathrm{K} \mid 1 \\ & \mathrm{P} 1.12 \mathrm{P} \end{aligned}$ | 21 | 22 | 24 | 38 | 39 | 54 | 40 | 43 |
| $\begin{aligned} & \mathrm{K} \mid 2 \\ & \mathrm{P} 1.10 \mathrm{P} \end{aligned}$ | 20 | 17 | 23 | 37 | 35 | 46 | 36 | 42 |
| $\begin{array}{ll} \mathrm{K} \mid & 3 \\ \text { P } 1.8 \mathrm{P} \end{array}$ | 11 | 12 | 14 | 15 | 30 | 49 | 32 | 45 |
| $\begin{gathered} \text { K } 14 \\ \text { P1. } 6 \end{gathered}$ | 6 | 7 | 13 | 29 | 31 | 52 | 51 | 44 |
| $\begin{gathered} \text { K } 15 \\ \text { P1.4P } \end{gathered}$ | 16 | 18 | 19 | 33 | 34 | 50 | 53 | 55 |
| $\begin{array}{c\|c} \mathrm{K} \text { I } \\ \text { P1. } 2 \mathrm{P} \end{array}$ | 2 | 3 | 4 | 5 | 25 | 48 | 28 |  |


|  |  |  |  |  | D | Control Panel $2 / 2$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 2 | 3 | $\triangle$ | 4 | 5 | 6 |  |






[^0]:    ${ }_{*}^{* 1}$ Optional CD-ROM required.
    ${ }^{* 4}$ According to the Brother chart in standard mode, MMR.

